

MEETING OF THE CABINET

WEDNESDAY 15TH MARCH 2023 AT 6.00 P.M.

PARKSIDE SUITE - PARKSIDE

MEMBERS: Councillors K.J. May (Leader), G. N. Denaro (Deputy Leader),

M. A. Sherrey, P.L. Thomas and S. A. Webb

AGENDA

1. To receive apologies for absence

2. Declarations of Interest

To invite Councillors to declare any Disclosable Pecuniary Interests or Other Disclosable Interests they may have in items on the agenda, and to confirm the nature of those interests.

- 3. To confirm the accuracy of the minutes of the meeting of the Cabinet held on 22nd February 2023 (Pages 7 12)
- 4. Overview and Scrutiny Board
 - (a) To receive and note the minutes
 - (b) To consider any recommendations contained within the minutes
- 5. Financial and Performance Monitoring Quarter 3 Report (Pages 13 64)
- 6. Outcomes of the Audit Task Group (to follow)
- 7. To consider any urgent business, details of which have been notified to the Head of Legal, Democratic and Property Services prior to the commencement of the meeting and which the Chairman, by reason of special circumstances, considers to be of so urgent a nature that it cannot wait until the next meeting

8. To consider, and if considered appropriate, to pass the following resolution to exclude the public from the meeting during the consideration of item(s) of business containing exempt information:-

"RESOLVED: that under Section 100 I of the Local Government Act 1972, as amended, the public be excluded from the meeting during the consideration of the following item(s) of business on the grounds that it/they involve(s) the likely disclosure of exempt information as defined in Part I of Schedule 12A to the Act, as amended, the relevant paragraph of that part, in each case, being as set out below, and that it is in the public interest to do so:-

Item No.	Paragraph(s)
9	3

9. **Former Market Hall Site Proposal** (Pages 65 - 102)

K. DICKS Chief Executive

Parkside Market Street BROMSGROVE Worcestershire B61 8DA

7th March 2023

If you have any queries on this Agenda please contact Jo Gresham

Parkside, Market Street, Bromsgrove, B61 8DA Tel: (01527) 64252 Ext: 3031

Email: joanne.gresham@bromsgroveandredditch.gov.uk

GUIDANCE ON FACE-TO-FACE MEETINGS

At the current time, seating at the meeting will be placed in such a way as to achieve as much space as possible for social distancing to help protect meeting participants.

If you have any questions regarding the agenda or attached papers, please do not hesitate to contact the officer named above.

GUIDANCE FOR ELECTED MEMBERS ATTENDING MEETINGS IN PERSON

Members and Officers who still have access to lateral flow tests (LFTs) are encouraged to take a test on the day of the meeting. Meeting attendees who do not have access to LFTs are encouraged not to attend a Committee if they have if they have common cold symptoms or any of the following common symptoms of Covid-19 on the day of the meeting; a high temperature, a new and continuous cough or a loss of smell and / or taste.

The meeting venue will be fully ventilated, and Members and officers may need to consider wearing appropriate clothing in order to remain comfortable during proceedings.

PUBLIC ATTENDANCE AT MEETINGS

Members of the public will be able to access the meeting if they wish to do so. Seating will be placed in such a way as to achieve as much space as possible for social distancing to help protect meeting participants. It should be noted that members of the public who choose to attend in person do so at their own risk.

Members of the public who still have access to lateral flow tests (LFTs) are encouraged to take a test on the day of the meeting. Meeting attendees who do not have access to LFTs are encouraged not to attend a Committee if they have any of the following common symptoms of Covid-19 on the day of the meeting; a high temperature, a new and continuous cough or a loss of smell and / or taste.

Notes:

Although this is a public meeting, there are circumstances when Council might have to move into closed session to consider exempt or confidential information. For agenda items that are exempt, the public are excluded.



INFORMATION FOR THE PUBLIC

Access to Information

The Local Government (Access to Information) Act 1985 widened the rights of press and public to attend Local Authority meetings and to see certain documents. Recently the Freedom of Information Act 2000 has further broadened these rights, and limited exemptions under the 1985 Act.

- ➤ You can inspect agenda and public reports at least five days before the date of the meeting.
- ➤ You can inspect minutes of the Council, Cabinet and its Committees/Boards for up to six years following a meeting.
- ➤ You can have access, upon request, to the background papers on which reports are based for a period of up to six years from the date of the meeting. These are listed at the end of each report.
- An electronic register stating the names and addresses and electoral areas of all Councillors with details of the membership of all Committees etc. is available on our website.
- A reasonable number of copies of agendas and reports relating to items to be considered in public will be made available to the public attending meetings of the Council, Cabinet and its Committees/Boards.
- You have access to a list specifying those powers which the Council has delegated to its Officers indicating also the titles of the Officers concerned, as detailed in the Council's Constitution, Scheme of Delegation.

You can access the following documents:

- Meeting Agendas
- Meeting Minutes
- ➤ The Council's Constitution

at www.bromsgrove.gov.uk



Cabinet 22nd February 2023

BROMSGROVE DISTRICT COUNCIL

MEETING OF THE CABINET

WEDNESDAY 22ND FEBRUARY 2023, AT 4.00 P.M.

PRESENT: Councillors K.J. May (Leader), G. N. Denaro (Deputy Leader),

P.L. Thomas and S. A. Webb

Officers: Mr. K. Dicks, Mrs. S. Hanley, Mr P. Carpenter, Mrs. C. Felton, Ms M. Howell, Mrs. J. Bayley-Hill and

Mrs J. Gresham

68/22 TO RECEIVE APOLOGIES FOR ABSENCE

Apologies for absence were received on behalf of Councillor M. Sherrey.

69/22 **DECLARATIONS OF INTEREST**

There were no declarations of interest.

70/22 TO CONFIRM THE ACCURACY OF THE MINUTES OF THE MEETING OF THE CABINET HELD ON 15TH FEBRUARY 2023 (TO FOLLOW)

The minutes from the Cabinet meeting that took place on 15th February 2023 were submitted for Members' consideration.

<u>RESOLVED</u> that the minutes of the Cabinet meeting held on 15th February 2023 be approved as a true and accurate record.

71/22 COUNCIL TAX RESOLUTIONS 2023/24 (TO FOLLOW)

The Head of Finance and Customer Services presented the Council Tax Resolutions 2023/24 report for Members' consideration.

Cabinet was informed that this report was seeking the formal approval of the Council Tax Resolutions for 2023/2024. The report took into account the spending requirements of Bromsgrove District Council, Worcestershire County Council (WCC), the Police and Crime Commissioner for West Mercia, Hereford and Worcester Fire Authority and the various Parish Councils.

Cabinet 22nd February 2023

The various precepting bodies had provided details regarding the amount in precepts they required for 2023/24. Members were advised that, should Council approve the recommendations contained within the report, the average band D Council Tax would be £2,097.255. This was an increase of 4.75% from the previous year.

Finally, Cabinet was informed that the total Council Tax Base 2023/24 had been calculated as £39,919.44.

RECOMMENDED that Council approve:

- 1) the calculation for the Council Tax requirement for the Council's own purposes for 2023/24 (excluding Parish precepts) as £9,204,565.
- 2) That the following amounts be calculated for the year 2023/24 in accordance with sections 31 to 36 of the Act:
 - (a) £46,449,077 being the aggregate of the amounts which the Council estimates for the items set out in Section 31A (2) of the Act (taking into account all precepts issued to it by Parish Councils) (i.e., Gross expenditure)
 - (b) £36,113,337 being the aggregate of the amounts which the Council estimates for the items set out in Section 31A (3) of the Act. (i.e., Gross income)
 - (c) £10,335,740 being the amount by which the aggregate of 1.2.2(a) above exceeds the aggregate at 1.2.2(b) above, calculated by the Council, in accordance with Section 31A (4) of the Act, as its Council Tax requirement for the year. (Item R in the formula in Section 31B of the Act).
 - (d) £272.57 being the amount at 1.2.2 (c) above (Item R), all divided by Item T (1.1(a) above), calculated by the Council, in accordance with Section 31B of the Act, as the basic amount of its Council Tax for the year (including Parish precepts).

Cabinet 22nd February 2023

- (e) £1,131,175 being the aggregate amount of all special items (Parish precepts) referred to in Section 34 (1) of the Act (as per the attached **Schedule 3**).
- (f) £242.74 being the amount at 1.2.2 (d) above less the result given by dividing the amount at 1.2.2 (e) above by Item T (1.1 (a) above), calculated by the Council, in accordance with Section 34 (2) of the Act, as the basic amount of its Council Tax for the year for dwellings in those parts of its area to which no Parish precept relates.
- (g) The amounts shown in Column 3 of **Schedule 1**. These are the basic amounts of the council tax for the year for dwellings in those parts of the Council's area shown in Column 1 of the schedule respectively to which special items relate, calculated by the Council in accordance with Section 34(3) of the Act. (District and Parish combined at Band D).
- (h) The amounts shown in Column 5 of **Schedule 1** being the amount given by multiplying the amounts at 2.2.2(g) above by the number which, in the proportion set out in Section 5(1) of the Act, is applicable to dwellings listed in a particular valuation band divided by the number which in that proportion is applicable to dwellings listed in valuation band D, calculated by the Council, in accordance with Section 36(1) of the Act, as the amounts to be taken into account for the year in respect of categories of dwellings listed in different valuation bands;
- 3) It be noted that for the year 2023/24, Worcestershire County Council, Police and Crime Commissioner for West Mercia and Hereford and Worcester Fire Authority have issued precepts to the Council in accordance with Section 40 of the Local Government Finance Act 1992 for each category of dwelling in the Council's area as indicated below:

Cabinet 22nd February 2023

				Valuati	on Bands			
	Α	В	С	D	Е	F	G	Н
	£	£	£	£	£	£	£	£
Worcestershire								
County Council	977.19	1,140.05	1,302.92	1,465.78	1,791.51	2,117.24	2,442.97	2,931.56
Police and Crime								
Commissioner for								
West Mercia	176.33	205.72	235.11	264.50	323.28	382.06	440.83	529.00
Hereford and								
Worcester Fire								
Authority	62.93	73.42	83.91	94.40	115.38	136.36	157.33	188.80

- 4) That having calculated the aggregate in each case of the amounts at 1.2.2(h) and 1.2.3 above, that Bromsgrove District Council in accordance with Sections 30 and 36 of the Local Government Finance Act 1992 hereby sets the amounts shown in **Schedule 2** as the amounts of Council Tax for 2023/24. for each part of its area and for each of the categories of dwellings.
- 5) That the Interim Director of Finance be authorised to make payments under Section 90(2) of the Local Government Finance Act 1988 from the Collection Fund by ten equal instalments between April 2023 to March 2024 as detailed below:

	Precept	Deficit on Collection Fund	Total to pay
	£	£	£
Worcestershire County Council	55,581,557.00	(715,149.00)	54,866,408.00
Police and Crime Commissioner for West Mercia	10,029,691.88	(127,825.00)	9,901,866.88
Hereford & Worcester Fire Authority	3,579,733.94	(45,773.00)	3,533,960.94

That the Interim Director of Finance be authorised to make transfers under Section 97 of the Local Government Finance Act 1988 from the Collection Fund to the General Fund the sum of £10,199,253 being the Council's own demand on the Collection Fund (£9,204,565) and Parish Precepts (£1,131,175) and the distribution of the Deficit on the Collection Fund (-£136,487).

Cabinet 22nd February 2023

- 7) That the Interim Director of Finance be authorised to make payments from the General Fund to Parish Councils the sums listed on **Schedule 3** by two equal instalments on 1 April 2023 and 1 October 2023 in respect of the precept levied on the Council.
- 8) That the above resolutions to be signed by the Chief Executive for use in legal proceedings in the Magistrates Court for the recovery of unpaid Council Taxes.
- 9) Notices of the making of the said Council Taxes signed by the Chief Executive are given by advertisement in the local press under Section 38(2) of the Local Government Finance Act 1992.

RESOLVED to note that at its meeting on 18th January 2023 they approved the calculated Council Tax Base 2023/24 as

- (a) for the whole Council area as 37,919.44 [Item T in the formula in Section 31B of the Local Government Act 1992, as amended (the "Act")]; and
- (b) for dwellings in those parts of its area to which a Parish precept relates the amounts as shown in Column 4 of the attached **Schedule 1.**

72/22 MINUTES OF THE MEETING OF THE OVERVIEW AND SCRUTINY BOARD HELD ON 17TH JANUARY 2023

The Chairman of the Overview and Scrutiny Board presented the minutes from the meeting of the Board held on 17th January 2023.

Cabinet was informed that during the discussion of the Levelling Up Fund – Purchase of Windsor Street Site and Former Market Hall Site, Members had outlined their concerns in respect of these projects and had made relevant Members and Officers aware of these concerns.

At this meeting, the Board also received an update on Planning Enforcement and Councillor Hotham was pleased to report that there had been significant improvements made in this area. In particular, the retention of Worcestershire Regulatory Services (WRS) Officers, who had been contracted during the Covid-19 pandemic had been successful and it was hoped that this would continue in the future.

Cabinet 22nd February 2023

Members were advised that at this meeting of the Board there had been a detailed discussion regarding the future membership of the Finance and Budget Working Group. It was agreed that the membership of the Working Group for the 2023-24 municipal year would comprise of 7 Members, 6 Members of the Overview and Scrutiny Board plus the Chairman of the Audit, Standards and Governance Committee. However, it was also agreed that, should vacant posts remain after members of the Overview and Scrutiny Board had been approached, Members who did not sit on Cabinet would be approached and could be appointed to fill those vacancies. The Terms of Reference would be updated accordingly.

Finally, it was reported that at this meeting, Councillor S. Baxter had provided, as the Council's representative on Worcestershire Health Overview and Scrutiny Committee (HOSC), an update in respect of the issues effecting the hospitals within the County, which had been widely reported over the previous twelve months.

The meeting closed at 4.12 p.m.

Chairman

CABINET

2023

15 March

Quarter 3 2022-23 - Financial and Performance Report

Relevant Port	folio Holder	Councillor Denaro – Portfolio Holder
		for Finance and Governance
Portfolio Holde	er Consulted	Yes
Relevant Hea	d of Service	Michelle Howell
		Deborah Poole
Report	Head of Finance and Cu	ustomer Services
Authors	michelle.howell@broms	groveandredditch.gov.uk
	Head of Business Trans	sformation, Organisational
	Development and Digita	al Strategy
	d.poole@bromsgrovean	ndredditch.gov.uk
Wards Affecte	ed	All Wards
Ward Council	lor(s) consulted	No
Relevant Stra	tegic Purpose(s)	All
Key Decision		
If you have an advance of the	•	port, please contact the report author in

1. **RECOMMENDATIONS**

The Cabinet is asked to RESOLVE that:

- The current financial position in relation to Revenue and Capital Budgets for the period April to December 2022 be noted; And
- 2) The Q3 Performance data for the Period October to December 2022 be noted.
- 3) That the updated Bromsgrove District Council Council Tax Support Fund Policy 2023-24 be approved set out in Appendix E.
- 4) That £15k be approved to be released from General Fund Reserves to administer the Energy Fund Support Schemes if the Government do not Grant New Burdens Funding to cover these costs.

2. BACKGROUND

2.1 This report presents at Quarter 3 (October – December) 2022/23

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

- the Council's forecast outturn revenue monitoring position for 2022/23 based on data to the end of Quarter 3
- An update on progress on the 2023/24 budget process
- The organisations performance against the strategic priorities outlined in the Council Plan Addendum, including operational measures to demonstrate how the council is delivering its services to customers.

3. DETAILED PERFORMANCE

Financial Performance

- 3.1 As part of the monitoring process a detailed review has been undertaken to ensure that issues are considered, and significant savings and cost pressures are addressed. This report sets out, based on the position at the end of Quarter 3, the projected revenue outturn position for the 2022/23 financial year and explains key variances against budget.
- 3.2 The £12.1m full year revenue budget included in the table below is the budget that was approved by Council in March 2022.
- 3.3 At Quarter 1 of 2022/23, it was noted that the budget included £478,000 of organisational efficiency targets which had not been allocated to services. This target was offset in the main by forecast underspends across other service areas predominantly due to vacancies. The 2022/23 budget has therefore been revised to reflect the allocation of the operational efficiency target to those areas. The projected outturn figure at Q3 is a £902k overspend, an increase of £560k over the Q2 £342k overspend position. These figures are after the "absorption" of £424k of non-allocated savings and efficiency targets.

CABINET 2023

15 March

	2022/23 Full Year Budget	2022/23 Cross- cutting saving allocation	2022/23 Revised Budget	Q2 Adjusted Variance (Under) / Over spend	2022/23 Q3 Actual	2022/23 Q3 Adjusted Forecast Outturn	2022/23 Q3 Forecast Outturn Variance
Regulatory Client	228,063	0	228,063	0	150,207	230,600	2,536
Business Transformation & Organisational Development	1,857,867	(156,971)	1,700,896	(378)	800,922	1,622,482	(78,414)
Chief Executive	1,797,361	(3,293)	1,794,068	(59,768)	687,360	1,761,399	(32,669)
Community & Housing GF Services	1,093,315	(80,173)	1,013,142	13,787	648,094	1,079,468	66,325
Environmental Services	3,438,085	(42,175)	3,395,910	(57,019)	1,379,014	3,712,241	316,331
Financial & Customer Services	1,406,322	(87,038)	1,319,284	5,723	3,139,750	1,447,658	128,374
Legal, Democratic & Property Services	1,146,850	(4,235)	1,142,615	385,580	1,046,914	1,554,259	411,644
Planning, Regeneration & Leisure Services	1,578,027	(50,182)	1,527,845	0	1,111,931	1,562,270	34,425
Cross cutting savings and efficiency targets	(477,890)	424,067	(53,823)	53,823	0	0	53,823
Net Expenditure before Corporate Financing	12,068,000	0	12,068,000	341,758	8,964,193	12,960,376	902,376

3.4 Budget Variances

The following paragraphs explain the forecast variances for each area against the 2022/23 revenue budgets (a more detailed analysis of which can be found at Appendix A). It is important to note that, at this stage in the financial year there are a number of instances where annual expenditure or accruals may distort the profiling as reflected in the Q3 actual; this has been reflected in the forecast outturn for each service area.

A significant change across all budgets between Q2 and Q3 is the allocation of the £1,925 pay award across all pay scales. This was agreed after the Q2 monitoring and was implemented to all staff in the December 2022 payroll.

In addition to this, it is also important to note that the Council is yet to close its accounts for the 2020/21 and 2021/22 financial years. This

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

could therefore result in adjustments to the actual expenditure/income and forecast outturn positions as reported in the table above. Further updates will be provided to Members throughout the financial year.

Business Transformation & Organisational Development – £78k underspend position

Within Business Transformation & Organisational Development there is an underspend against the Staffing and Equalities Grant and underspends in ICT and Policy Teams which is offset by an Apprenticeship Levy payment to HMRC.

Chief Executive - £32k underspend

Within the Chief Executive area there is a forecast underspend due to anticipated budget efficiencies against expenditure budgets.

Community and Housing General Fund Services - £66k overspend

Within Community and Housing General Fund Services there are two services in particular that have a significant forecast outturn variance against budget:

- Housing Options (£76k overspend) This is as a result of the inflationary costs of the Homelessness contract which had not been forecasted. Further temporary accommodation costs are are paid up front and reconciled with income at the end of the year.
- The Community Safety/CCTV underspend has reduced to £38k from the previous months figure of £57k.
- Other increases are due to the implications of the pay award.

Environmental Services – £316K overspend

Within Environmental Services there are four services in particular that have a significant forecast outturn variance against budget mostly due to the pay award:

- Waste Management £175k
- Engineering and Design £57k
- Place Teams £27k
- Management and Support £23k

In addition, there are increase utilities costs in Car Parks of £24k.

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

Finance & Customer Services - £128k overspend

Within Finance & Customer Services there are increased staffing costs of £131k and increased ICT costs in Revenues of £36k offset by underspending in Customer Services and benefits.

Legal, Democratic and Property Services - £411k overspend

Within Legal, Democratic and Property Services the overall forecast overspend has arisen largely due to variances within two service areas:

- Facilities Management/SLM (£421k overspend) The Council has a contract with SLM to deliver Leisure Management Services on its behalf at Bromsgrove Sports and Leisure Centre (BSLC). During the Covid-19 pandemic, the BSLC had to temporarily close and received financial support from the Council via the General Covid-19 grant. The Leisure sector continues to recover from the effects of the Covid-19 pandemic, and it is therefore prudent to reflect an anticipated in-year pressure in this area.
- Legal Services (£23k underspend) Due to vacancies.

Planning, Regeneration and Leisure Services – £34k overspend

Planning, Regeneration and Leisure Services now are in a slight overspend position. This is mainly due to the increased pay award. This outturn position also includes the costs related to the Council's successful defence in the Foxlydiate Judicial Review and also external legal advice linked to Development Management.

Cross cutting savings and efficiency targets - £54k to be delivered

There is a forecast overspend due to organisational efficiency targets that have not been allocated to service areas and cross council savings and efficiency initiatives. Organisational efficiency targets totalling £424k have been allocated to service areas based upon forecast underspends as at quarter 1; predominantly linked to vacancies. This will be kept under review as we progress through the financial year. It is important to note however that forecast underspends within other service areas, as detailed in this report, will help to achieve this target. This will be kept under review as we progress through the financial year.

Regulatory Client - 2K Overspend

CABINET 2023

15 March

A small overspend position on the Regulatory Client is currently forecast for the year. This takes into account the budgetary increases approved at the Worcestershire Regulatory Services Board Meeting in November 2022.

- 3.5 Overall, the Council is currently forecasting a revenue overspend in the region of £902k for the 2022/23 financial year. This position will continue to be reviewed particularly given the impact of the increasing costs linked to inflation and further updates will be provided to Councillors throughout 2022/23.
- 3.6 This in-year budget forecast reflects the best information available at the present time, however it is important to note that there are a number of key factors that may impact upon the financial position which are not yet reflected fully within the forecast, including:
 - The present cost of living crisis and the impact that this may have upon demand for council services, including the impact of homelessness and the cost of bed and breakfast temporary accommodation costs.
 - Inflationary increases general inflation has been running at 10% and will impact upon transport costs, utilities and contracts in particular.
 - Ensuring all invoicing is up to date especially as we move closer to the end of financial year at the end of March.

Capital Monitoring

3.7 A capital programme of £2.4m was approved in the Budget for 2022/23 in March 2022. This has been fully reviewed as part of the MTFP using actual data as at the end of December 2022. The table below and detail in Appendix B set out the Capital Programme schemes that are approved for the MTFP time horizon.

Financial Year	Total Budget £000	Council Funded £000	External Funded £000
2021/22	16,511	12,146	4,366
2022/23	8,126	1,485	6,641
2023/24	10,852	1,694	9,158
2024/25	4,921	2,224	2,697
2025/26	3,156	1,558	1,598

3.8 Many of these schemes are already in partial delivery in the 2022/23 financial year. As per the Recommendation in the MTFP this list agreed the sums not spent in 2022/23 (and 2021/22 by default if schemes originated earlier than 2022/23 as sums have been carried

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

forward through last year's final MTFS Report into 2021/22) to be carried forward into 2023/4.

- 3.9 As part of this expenditure, the Council has the following Grant Funded Schemes which are being delivered in 2022/23:
 - Levelling Up Cabinet in June noted progress made to date on £1.8m of Levelling Up schemes for 2022/23 and delegated authority to proceed to spend the Levelling Up Fund allocation totalling £1.8 m on the required demolition and remediation works at the Windsor Street site and to engage a design and build contractor on the Market Hall site.
 - UK Shared Prosperity Fund £340k of grant spent (although a significant amount will be revenue based).
- 3.10 The spend at Quarter 3 is £7.2m against the overall 2022/23 capital budget totalling £8.1m as detailed in Appendix B plus carry forward amounts of £11.8m from previous years (mostly Burcot Housing).

Reserves

- 3.11 The position in relation to Reserves was reviewed by the Corporate Management Team in December. This was then reflected in the final MTFP Report which was presented to and approved by Council as reported to Council in February 2023. This is set out in Appendix C.
- 3.12 **Earmarked Reserves**, which have seen little movement over the past couple of years, were full reviewed:
 - £1.053m has been able to be reallocated to a Utilities Reserve and £2.682m transferred to the General Fund.
 - The majority of funding to support these changes came from the C-19 Reserve (£1.177m), the Finance Reserve (£1.000m), and the Economic Regeneration Reserve (£0.600m).
 - It is assumed that the Utilities Reserve will reduce to 0 over the MTFP period.
- 3.13 The significant issue for the **General Fund** is the impact of the 2022/23 overspend position, which as per the Q2 Monitoring Report was £1.424m. This is what was reflected in the MTFP. However, Q3 monitoring sets out a significant improvement of this position to a £0.902m overspend position. This is a £0.560m improvement over that reported in the budget reports and improves the General Fund level end of the MTFP period, the 31st March 2026, to £6.1m (from the £5.6m reported in the MTFP).

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

Bromsgrove District Council - Council Tax Support Fund Policy 2023-24

- 3.14 The Bromsgrove District Council Council Tax Support Fund Policy 2023-24 is set out in Appendix E.
- 3.15 The Council is keen to support all eligible taxpayers within its area and, as such, will implement the scheme strictly in accordance with Central Government Guidelines by taking the following actions
 - A reduction of up to £25 will be made to the Council Tax Account of taxpayers with are in receipt of Council Tax Reduction on 1st April 2023. It should be noted that where the liability of any taxpayer is less than £25 (after taking into account any discounts, reliefs, or reductions), then an amount will be granted to ensure that the liability is reduced to nil. There will be no requirement for any taxpayer to apply for this initial award and it shall be automatically applied to their account.
 - The reduction in liability will apply to both working age and pension age Council Tax Reduction applicants.
 - When any funds remain after applying the reduction in liability as set out above, the Council will use the funds as part of its Exceptional Hardship Fund which assists low income taxpayers facing exceptional financial hardship.

Administration of the Energy Bill Support Scheme

- 3.16 The Council are administering the Governments Energy Bill Support Schemes. The costs of administering the schemes are estimated to be £15k for Bromsgrove District Council. The costs of administering the schemes are usually funded from a separate New Burdens Grant. At the present time the New Burdens funding for the schemes has not been announced.
- 3.17 Although it is highly likely that this funding will be made, it is prudent at this stage to plan for the worst scenario. As such this administrative fee would need to be funded from the General Fund Reserve is this is the case. Bromsgrove are distributing £95k Alternative Fuel Payment Scheme and £570k for the Energy Bill Support Scheme Alternative Funding.

4. Update on the 2023/24 Budget

4.1 As already referenced in this report, the 2023/24 budget was approved by Council on the 22nd February 2023. This report includes Reserves

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

and Capital data from the Budget Report, updated for the present 2022/23 outturn position as at Q3.

5. Performance Report

- 5.1 The performance report sets out to provide data and information that links all activity back to the Council's strategic priorities as set out in the Council Plan and Council Plan Addendum. Whilst the report focuses primarily on corporate, strategic measures there is a section that provides some operational measures data to provide a general overview of service delivery.
- 5.2 Whilst the Council has an approved Council Plan in place it was completed before the Covid-19 outbreak. Recently the Council reviewed this plan to ensure it remains fit for purpose. As a result of this review, the Council developed the Council Plan Addendum to take any change in focus bought about by the pandemic, into consideration. The addendum document will sit alongside the current Council Plan for the next twelve months. It is designed to provide an intermediary position ahead of a full review of the Councils long term priorities in 2023. Currently the Council's key strategic priorities are:
 - Economic Development and Regeneration
 - Housing Growth
 - Work and Financial Independence
 - Improved Health and Wellbeing
 - Community Safety and Anti-Social Behaviour
 - Green Thread
 - Financial Stability
 - Organisational Sustainability
 - High Quality Services
- 5.3 It is recognised that effective performance management will enable the Council to use its limited resources in a more targeted manner, maximising the value of Council services and allowing the Council to be even more responsive to customers' needs.
- 5.4 Appendix D sets out the Strategic Priorities and Performance Measures in detail. For the 9 priorities there is data contained in the Appendix on:
 - The Performance Measure being used.
 - An update on how it is being used.
 - Where relevant, contextual information.

CABINET 2023

15 March

The Strategic Performance Measures and their respective outputs are set out below. Full context is given in Appendix D:

- Economic Development and Regeneration
 - Supporting businesses to start to Grow
 - Measure Take up of Grants Table in Appendix D shows by year
 - Regenerating our Town and Local Centres
 - Former Market Hall Project
 - Technical adviser/cost consultant and Multi-dis teams procured
 - Design for planning to be delivered in Q4
 - Windsor Street Project
 - Completion of proposed draft ground contamination and remediation strategy work delivered - details in Appendix D
 - EA and WRS have review reviewed and approve the proposed remediation strategy for the site – details in Appendix D
 - Procurement of a principal remediation contractor Q4 target
 - Measure Bromsgrove Centres Strategy agreed by March 2023 – endorsed on 18th January 2023
 - Improved Integrated Transport
 - Measure Increased number of sustainable transport projects being progressed or implemented across the district - Officers are working with Worcestershire County Council to establish a full pipeline of sustainable schemes.
- Housing Growth
 - Measure Number of new Homes total and affordable (Annual) – 172, (172) (118)
 - Measure − Affordable Homes Completed − 8, (8), (0)
 - Measure Local housing affordability rate 11.43 (11.43), (11.43)
 - Measure Number of homeless approaches (Monthly) 26, (39), (28)
 - Measure Number of homeless applicants housed 75% in social housing, 25% in private rented sector
- Work and Financial Independence
 - Measure Number of Financial Independence Team client contacts - Chart in Appendix D sets out by month and year
 - Measure Number of eligible children accessing nursery funding across the district – 74%, (71%) (71%)

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

- Measure Number of energy rebate payments 27,492, (27,637) (24,365)
- Improved Health and Wellbeing
 - Measure Deliver improved outcomes from the actions in the Leisure Strategy – Strategy went to Cabinet in October 2022
 - Measure Number of Community Builders in post 2, (2),
 (2)
- Community Safety and Anti-Social Behaviour
 - Measure Number of young people engaged through Detached/Outreach youth work – 249, (306), (246)
 - Measure Levels of crime chart in Appendix D sets out by type and year
 - Measure Number of crime risk surveys carried out 9, (8),
 (8)
- Green Thread
 - Measure Have an agreed and funded plan and capital replacement programme for the Council's fleet subject to any budget constraints – *EST reports to assist*
 - Measure Have an agreed plan in place to deliver new requirements of national Resources and Waste Strategy and Environment Act – WRAP funding for cross County feasibility study. Task and Finish group has been established with the other Worcestershire LA's to review the WRAP report and carry out additional research to examine best practice and provide recommendations
 - Measure Introduce vegetable derived diesel into the Council's vehicles to reduce carbon emissions subject to any budget constraints – The organisation has now had their first delivery of HVO fuel, it has integrated well with existing vehicles, no mechanical problems. Every 1,000ltrs will reduce our carbon output by approx. 2.52 tonnes in comparison with Diesel
 - Measure Households supported by the Council's energy advice service – New contract commenced in June 2022 and will be available in Quarter 4.
- Financial Stability
 - Measure Financial Performance actuals consistent with budget – via Finance Report
 - Levelling Up Fund Project delivered within budget via Finance Report
- Organisational Sustainability
 - Measure Number of corporate measures accessible through the dashboard – 33, (33) (29)
 - Measure % of staff able to work in an agile way New and will be reported from January 2023.
- High Quality Services

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

- Measure % of employees who undertake management training – New It is an annual measure; the first data will be reported in 2023.
- Measure Staff turnover rates in relation to national rates –
 17.0% (16.6%) (16%) (compared to 15.6 (15%))
- Measure Customer satisfaction with service delivery, measured through the Community Survey – 47.4%
- 5.5 In addition, Appendix D also sets out Operational Service Measures. More context is given in the Appendix, these include:
 - Sickness Absence Rates 6.6 days (6.6)
 - Percentage of Household Waste sent for re-use, recycling & composting Table by Month and year 45.44% (45.99%), (57.51%)
 - NI 191 Residual Waste per household (Kg) 32.76kg, (42.83kg) (37.28kg)
 - Fly Tips 66, (106) (119)
 - Council Tax Collection Rate 1.4% below target, (1.2% below target)
 - Business Rates Collection Rate 5.6% below target, (0.2% below Target), (on target)
 - Benefits Change of Circumstances turnround 9 Days
 - Benefits New Claims Turnround 20 days
 - Customer Services calls by type Charts set out by department
 - Total number of planning applications determined in quarter (all types) – 138, (137), (191)
 - Speed of decision making for 'major applications' (over a rolling 2-year period) 81.8%, (81.5%), (82.1%)
 - Speed of decision making for 'non-major applications' (over a rolling 2-year period) 78.9%, (78.6%), (77.7%)

6. FINANCIAL IMPLICATIONS

6.1 The financial implications are detailed in the body of the report.

7. LEGAL IMPLICATIONS

7.1 There are no direct legal implications arising as a result of this report.

8. STRATEGIC PURPOSES - IMPLICATIONS

Relevant Strategic Purpose

8.1 The Strategic purposes are included in the Council's corporate plan and guides the Council's approach to budget making ensuring we

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

focus on the issues and what are most important for the district and our communities. Our Financial monitoring and strategies are integrated within all of our Strategic Purposes

Climate Change Implications

8.2 The green thread runs through the Council plan. The Financial monitoring report has implications on climate change and these will be addressed and reviewed when relevant by climate change officers to ensure the correct procedures have been followed to ensure any impacts on climate change are fully understood.

9. OTHER IMPLICATIONS

Equalities and Diversity Implications

9.1 There are no direct equalities implications arising as a result of this report.

Operational Implications

9.2 Managers meet with finance officers to consider the current financial position and to ensure actions are in place to mitigate any overspends.

10. RISK MANAGEMENT

10.1 The financial monitoring is included in the corporate risk register for the authority.

11. APPENDICES and BACKGROUND PAPERS

Appendix A – Revenue Monitoring

Appendix B – Capital Programme

Appendix C – Detailed Reserves Statement

Appendix D – Strategic and Operational Performance Measures

Appendix E – Bromsgrove District Council - Council Tax Support Fund

Policy 2023-24

9. REPORT SIGN OFF

Department	Name and Job Title	Date
Portfolio Holder	Councillor Geoff Denaro,	
	Peter Carpenter,	

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

Lead Director / Head of Service	Interim Director of Finance	
Financial Services	Michelle Howell, Head of Finance and Customer Services	
Legal Services		
Policy Team (if equalities implications apply)		
Climate Change Officer (if climate change implications apply)		

CABINET 2023

15 March

APPENDIX A - 2022/23 Revenue Monitoring - Q3

	2022/23 Working Budget	2022/23 Crars cutting	2022/23 Revired Budget	2022/23 Q3 Actuelr	2022/23 Adjusted Forecast Outtern	Adjusted Forecast Outtorn
Service area	48.45.41		/m + n + 1	45.5.554		Terience
Environmental Health / Protection / Enforcement	(5,039)	0	(5,039)	(22,251)	(22,657)	
Liconror (all)	(185,300)	0	(185,300)	(143,503) 315,961	(183,845)	
Regulatory Services client Regulatory Client Total	418,402 22 \$, 063	· ·	418,402 22 \$,06 3	150,207	437,102 230,600	18,700 2,536
Equalities & Diversity	45,686	0	45,686	6,379	16,738	(28,948)
Human Rosaurcos	235,772	(42,617)	193,155	266,092	215,144	21,989
ICT	1,237,313	(114,354)	1,122,959	351,930	1,054,100	(68,859)
Policy	66,917	0	66,917	77,630	62,670	(4,247)
Training & Organizational Development	141,907	0	141,907	0	141,907	0
Transformation, Business process re-engineering & Lean Systems	72,435	0	72,435	55,315	73,607	1,172
CMT - Burinoss Transformation & Organizational Development	57,837	0	57,837	43,575	58,317	480
Buriners Transformation & Organizational Develop	1,#57,#67	(156,971)	1,700,296	\$00,922	1,622,4#2	(7\$,414)
Corporate	1,164,031	(3,293)	1,160,738	324,992	1,136,825	(23,913)
SMT	220,494	0	220,494	158,121	232,326	11,832
Taun Contro Dovolapmont	50,000	0	50,000	0	0	(50,000)
Control Part	81,023	0	81,023	60,767	85,884	4,861
P A & Directorate Support	100,200	0	100,200	75,327	103,408	3,208
Communications & Printing	122,032	0	122,032	109,272	143,345	21,313
Partnerships	59,581	0	59,581	(41,118)	59,610	29
Chief Executive Tutal	1,797,361	(3,293)	1,794,06#	6#7,360	1,761,399	(32,669)
Climato Chango / Enorgy Efficioncy	7,243	0	7,243	(6,168)	7,243	0
CMT - Community	40,988	0	40,988	20,544	41,890	902
Community Safety	366,136	0	366,136	110,105	327,690	(38,445)
Community Transport	31,674	0	31,674	19,640	30,099	(1,575)
Grants to voluntary bodies	0	0	0	0	0	0
Howing Options	435,689	0	435,689	293,893	525,283	89,594
Howring Stratogy & Enabling	310,471	(80,173)	230,298	230,239	246,094	15,796
Lifeline Construction	(98,886)	0	(98,886)	(99,021)	(98,886)	0 55
Starting Well Community & Hauring GF Services Total	1,093,315	(#0,173)	1,013,142	78,860 648,094	1,079,46#	66,325
Boroavoment Services	13,582	0	13,582	119,825	14,684	1,101
Car Parks / Civil Parking Enforcement	(287,109)	0	(287,109)	(640,682)	(263,018)	
Care Environmental Operations	157,921	0	157,921	144,423	150,640	(7,281)
Engineering & Dezign	291,940	(31,685)	260,255	232,743	317,836	57,581
Env Services Mamt & Support	415,826	0	415,826	445,765	439,010	23,184
Place Teams	985,751	(10,490)	975,261	984,734	1,002,810	27,549
Storer & Depatr	247,511	0	247,511	241,624	264,996	17,485
Troo Managomontine TPO's	225,508	0	225,508	(3,719)	222,874	(2,634)
Warto Managomont	1,345,899	0	1,345,899	(166,415)	1,521,154	175,254
CMT - Environment	41,255	0	41,255	20,716	41,255	. 0
Environmental Services Total	3,43*,0*5	(42,175)	3,395,910	1,379,014	3,712,241	316,331
Accountr & Financial Management	474,511	0	474,511	594,980	605,869	131,358
Bonofits	474,878	0	474,878	377,643	471,946	(2,932)
Bonofitz Subsidy	(235,534)	0	(235,534)	1,516,157	(235,534)	0
Curtamor Sorvicos	297,221	(47,000)	250,221	226,607	212,632	(37,589)
Revenues	337,694	(40,038)	297,656	381,199	333,927	36,271
CMT-Finance	57,552	0	57,552	43,164	58,818	1,266
Financial & Curtomer Services Total	1,406,322	(#7,03#)	1,319,2#4	3,139,750	1,447,65#	12#,374
Buriness Development	201,273	0	201,273	125,395	215,222	13,949
Domacratic Services & Member Suppart	397,181	(4,235)	392,946	257,952	382,099	(10,847)
Election & Electoral Services, Periodic Electoral review	181,530	0	181,530	121,982	190,255	8,724
Facilities Management	(45,706)	0	(45,706)	330,217	376,057	421,763
CMT-Logal	57,936	0	57,936	44,398	59,161	1,225
Logal Advice & Services	354,637	0	354,637	166,971	331,465	(23,171)
Logal, Domucratic & Property Services Intel	1,146,250	(4,235)	1,142,615	1,046,914	1,554,259	411,644
Development Services	210,191	(36,000)	174,191	132,856	177,191	3,000
Building Control	(82,497)	0	(82,497)	21,504	(103,798)	
Dovolopmont Control	209,450	0	209,450	417,488	262,737	53,286
Economic Development	167,254	0	167,254	62,880	167,329	75
Emorgoncy Planning / Burinoss Continuity	13,535		13,535	632 422 524	13,535	2 624
Parks, Open Spaces and Events Black in Paline	305,389 596,793	(14,182)	291,207 596,793	133,524	294,829	3,621
Planning Policy Town Centre Development	99,138	0	99,138	273,927 12,376	563,132 128,542	(33,661) 29,404
CMT - Planning, Regeneration and Leirure	58,774	0	58,774	56,744	58,774	
Planning, Regeneration & Leirure Services Total	1,57#,027	(50,1#2)	1,527,#45	1,111,931	1,562,270	34,425
Crarr cutting raving rand officion cytargots	(477,890)	424,067	(53,823)	0	0	
						22,752
Crass cutting savings and officioncy targets	(477,#90)	424,067	(53,#23)	•	•	53,#23

BROMSGROVE DISTRICT COUNCIL

CABINET

15 March

2023

APPENDIX B - Capital Programme/Monitoring

3rd Party 3rd Party 3rd Party 3rd Party	24/25 25/25				0 0			0	0	1,784,215 0						913,000 0			0 0					0 0	
3rd Party	23/24	. 44			7,563,360			0	0	680,988						913,000			0					0	
3rd Party	22/23	. 44			5,329,041 7,563,360			20,000	290,499							913,000			0					0	
3rd Party	21/22 £				1,600,000			0	0	0						1,416,101			2,000					200,000	
Council	22/56	. 44				0								0	0		20,000					0 0			
Council	24/25	. 44				0								0	0		20,000					0 0			
Council	23/24	. 44				805,133								0	0		20.000					0 0			
Council	27/23					420,133								0	0		20,000					6,500			
Council	21/22 £					385,000								9,275,000	67,376		111,221	65 988				000,			
	<u>~</u>													_											9
	2025/26												0		0	0	20,000	0	0	0		c	0		1,215,000
	2024/25									1,784,215			0		0	913,000	20,000	0	0	0		-	0		1,190,000
	2023/24				7,563,360	805,133				886'089			0		0	913,000	20,000	0	0	0		0	0		441,000
	22/23	Spend to 10/1£			24,000								2,696,000		0	728,000	4,000	8,000	0	16,000		14 000	1,000		74,000
	2022/23				5,329,041	420,133		20,000	290,499	20,000			0		0	913,000	20,000	110,000	0	6,500		0	0		356,000
	21/22	Spend £			1,600,000	281,000							1,125,000		28,000	620,000	-5,000	12,000	3,000	0		1 000	296,000		380,000
	2021/22				1,600,000	385,000							9,275,000		9/2/29	1,416,101	111,221	886'59	2,000	8,000		c	200,000		1,568,000
	Funding detail	•			Grant Funding	Borrowing		Grant Funding	Grant Funding	Grant Funding			Public works loan board and grant homes england		Capital Receipts/Borrowing	Grant income WCC 1,416,101	Long Term Debtors	Capital Receints/Rorrowing	Grant finance	Capital	Receipts/Borrowing	Canital Receints	Grants &	Contributions	Borrowing
	Department				Planning, Regeneration & Leisure Services			Planning, Regeneration & Leisure Services	Planning, Regeneration & Leisure Services	Planning, Regeneration & Leisure Services		an a	Financial & Customer Services		Community & Housing GF Services	Community & Housing GF Services	Community & Housing GF Services	Services	Community & Housing GF Services	Environmental Services		Financial & Customer Services	Services		
	Description		Large Schemes	Levelling Up Fund Fund	- Government Funded	- Council Funded	UK Shared Prosperity Fund	- Capital Element	- Revenue Element	- Remainder (to be allocated) Planning, Regeneration &		Schemes Agreed to Continue	Burcot Lane		CCLA	200008 Funding for DFGs	200009 Home Repairs Assistance	200010 Energy Efficiency Installation Community & Housing GF	200011 Energy Efficiency	200015 Cemetery Extension	infrastructure at at North Bromsgrove Cemetery Phase	7W0 200016 New Finance Enterprise	200017 OLEV ULEV Taxi infrastructure Community & Housing GF	scheme	200019 Fleet Replacemnet new line
	Cap Proj		l										200006		200007	80000	50000	000010	200011	00015		00016	00017		00013

CABINET

2023

139,000 144,000 55,000 139,000 144,000 55,000 100,000 0 0 0 0 0 0 0 0 32,738 0 0
253,000
0 0 0
0 0 0
75,000 100,000 0 0 0
0 0 0
0 0
0 0
0 0
0 0
0 0
0 0
0
0
0
0
33,668 33,668 33,668
18,000
0 0 0
,
157,200 0 0
0 0

BROMSGROVE DISTRICT COUNCIL

CABINET 2023

15 March

CABINET

2023

15 March

3rd Party 3rd Party 3rd Party 3rd Party	25/25	4												0		0			1 507 377		775,792,1 212,
ty 3rd P.	1 24/25	сн												0		0				•	48 2,697,215
y 3rd Par	23/24	4												0		0				>	6 9,157,3
3rd Part	22/23	Ŧ												37,956		0			-	>	6,640,49
3rd Party	21/22 £													0		0			0	>	12,145,791 1,485,268 1,694,375 2,223,500 1,538,377 0 4,366,001 6,640,496 9,157,348
Council	22/50	ч			34 877	i di	18,500		2,000												1,558,377
Counci	24/25	4			0	•	177,500		150,000												2,223,500
Council	23/24	4			11 574	1	2,000		25,000												1,694,375
Counci	22/23	4			5717	14	83,250		2,000												1,485,268
Council	21/22 £				0	•	0		0												12,145,791
	/26			11.		8		8									,377				755
	75 2025/26	_	-	34,877		300 18.500		000'5 000		0					0		1,597,377				3,155,755
	24 2024/25		4	0 4		177.500		0 150,000		0					0		0				723 4,920,715
	2023/24	_	с н	11,574		2.000		25,000		0					0		0				5 10,851,723
	22/23	Spend to	10/1£	0		0		0		0					0		0				7,222,005
	2022/23	_	4	5,717		83.250		2,000		37,956					0		0				8,125,764
	21/22	Spend £		0		0		0		0					0		0				4,675,000
	2021/22	Total		0		0		0		0					0		0				16,511,792
	Funding detail			Borrowing		Borrowing	0	Borrowing		S106 19/0137/FUL					Grants &	Contributions	S106 B/2011/0741 -	Land at Fiery Hill,	barnt Green / 18K	Gallalica	
	Department				Organisational Development	Server Replacement Estitizact Business transformation &	Organisational Development	Business transformation &	Organisational Development	Planning, Regeneration & Leisure Services S106 19/0137/FUL							Barnt Green Millenium Park - Planning, Regeneration & Leisure Services \$106 8/2011/0741				
	Description			200069 Cisco Network Update		Server Replacement Est/Exact	200070 known Q2 2022)	Laptop Refresh		Play Area, POS and Sport	improvements at Lickey End	accordance with the \$106	Agreement		200002 BDC Combined F/Path & Cycle Environmental Services		Barnt Green Millenium Park	Toilet			Total
	Cap Proj			200069			200070		200071					JE N	200002						

APPENDIX C – Reserves

_		Transfers In	Transfers out		Transfers In	Transfers out	Re- baseline		Transfers in	Transfers out		Transfers in	Transfers out		Transfers in	Transfers out	
	Balance at 31/3/21	202¥22	2021/22	Balance at 31/3/22	2022/23	2022/23	2022/23	Balance at 31/3/23	2023/24	2023/24	Balance at 31/3/24	2024/25	2024/25	Balance at 31/3/25	2025/26	2025/26	Balance at 31/3/26
General Fund Reserve	£000 4,613		(495)	4,485		(902)	2,682	6,265	100	(250)	6,115	244	n	6,359	200	(431)	6,128
denoral Fana Flosof Fo	4,010		(400)	4,100		(502)	2,002	0,200	100	(200)	0,110	211		0,000		(401)	. 0,120
General Fund Earmarked Reserves:														-			
Building Control Other	7			7			(7)	0			0			o			0
Building Control Partnerships	82			82				82			82			82			82
Business Transformation	0			0				0			o			ol			0
Commercialism	Ō			Ō				0			o o			ōl			0
Community Safety	0			0				0) ol			ol			0
Community Services	271			271				271		(125)	146		(125)	21			21
Economic Regeneration	1,348		(350)	998			(600)	398			398			398			398
Election Services	51			51				51			51			51			51
Environmental Services	49			49				49			49			49			49
Financial Services	4,445		(100)	4,345		(150)	(1,000)	3,195	638		3,833			3,833			3,833
Housing Schemes	488		(142)	346				346			346			346			346
ICT/Systems	197			197				197			197			197			197
Leisure/Community Safety	330			330				330			330			330			330
Litigation Reserve	0			0				0) o			o			0
Local Development Framework	0			0				0] 0			0			0
Local Neighbourhood Partnerships	16			16				16			16			16			16
Other	108		(44)				(64)	0] 0			0			0
Planning & Regeneration	133			133				133			133			133			133
Regulatory Services (Partner Share)	46			46				46			46			46			46
Replacement Reserve (Inc. Recycling)	0			0				0			0			0			0
Shared Services (Severance Costs)	311			311			(311)	0			0			0			0
Utilities Reserve				0			1,053	1,053		(351)	702		(351)	351		(351)	0
Covid-19 (General Covid Grant)	766	1		1,177			(1,177)	0			0			0			0
Covid-19 Sales Fees and Charges	0	576		576			(576)	0			0			0			0
Covid-19 (Collection Fund)	4,641		(1,547)	3,094		(1,547)		1,547		(1,547)	0			0			0
Total General Fund	13,289	987	(2,183)	12,093	0	(1,697)	0	7,714	638	(2,023)	6,329	0	(476)	5,853	0	(351)	5,502

CABINET

15 March 2023

Appendix D Strategic Priorities and Performance Measures

1. Introduction

The first section of this report shows the organisations performance against the strategic priorities outlined in the Council Plan Addendum. Additional comments and updates have been provided for the success measures to explain progress/activity. The final section of the report includes some operational measures to demonstrate how the council is delivering its services to customers.

The process of performance reporting will develop iteratively, however this document is a snapshot in time and very much a temperature check of the organisation, the layout comprises:

- Strategic Priorities Success measures
- Operational Measures by service area
- Financial Data (separate report on this occasion)
- Corporate Projects (by exception)

2. Background

The Council has an approved Council Plan in place that was completed before the Covid-19 outbreak. Recently the Council reviewed this plan to ensure it remains fit for purpose. As a result of this review, the Council developed the Council Plan Addendum to take the potential shift in priorities bought about by the pandemic into consideration. The addendum document will sit alongside the current Council Plan for the next twelve months. It is designed to provide an intermediary position ahead of a full review of the Councils long term priorities in 2023. The key priorities are:

- 1. Economic Development and Regeneration
- 2. Housing Growth
- 3. Work and Financial Independence
- 4. Improved Health and Wellbeing
- 5. Community Safety and Anti-Social Behaviour
- 6. Green Thread
- 7. Financial Stability
- 8. Organisational Sustainability
- 9. High Quality Services

The performance measures for these priorities are shown in the next section.

3. Strategic Priorities and Performance Measures

3.1. Economic Development and Regeneration

3.1.1 Supporting Businesses to Start and Grow

Opportunities in the digital technology sector and green industries will be key to the future of Bromsgrove. Local businesses demonstrated their resilience

CABINET

15 March 2023

and flexibility during the Covid-19 pandemic. The council is now looking to support the businesses started during the pandemic and existing businesses, that have identified growth opportunities. This will be achieved via existing business support packages, including sectoral support, as well as helping businesses access new business grants where available.

Performance measure:

Take-up of start-up business grants and creativity grants programme.

Update

Detailed below are the grants which have been awarded in the previous two financial years, and the total value.

Period	Number of Grants	Value of Grants
2020/21	15	£15,104.15
2021/22	8	£16,862.57

No start-up grants have been awarded in 2022/23 as all of the available budget has been taken up by booster grants.

Booster Grants

Period	Number of Grants	Value of Grants
2022/23 Q1	0	£0
2022/23 Q2	2	£5,000
2022/23 Q3	5	£11,861.40

Recovery Grants – this is a one-off grant funded by the GBS LEP SEP Enabling Fund, match-funded by BDC

No. of Grants Awarded: 11 Total Value of Grants: £52,557

3.1.2 Regenerating our Town and Local Centres

The pandemic has emphasised both the economic and wellbeing importance of local centres to our residents. Funding has been secured to support the development of sites in Bromsgrove town centre and a strategy will be prepared to ensure all of the centres in Bromsgrove District will be as vibrant and viable as possible.

Performance Measure:

- Former Market Hall Project
 - Procure a technical adviser/cost consultant for the project Q3
 - Procure a multi-dis design team for the project -Q3
 - Project to commence RIBA stage 3 design Q4 target
 - Project to appoint and undertake surveys required for detailed design and planning – Q4 target

Update

A multidisciplinary design team has been appointed on the project. Worcester based architects One Creative Ltd. were successful at the tender stage and will be appointed as the multi-disciplinary design team, bringing with them the disciplines of Lead/Principal designer, Landscape Architecture, Structural

CABINET

15 March 2023

Engineering, Civil Engineering, MEP Design, Principal Designer, Fire Engineering and Sustainability.

Performance measure:

- Windsor Street Project
 - Completion of proposed draft ground contamination and remediation strategy – Q3
 - EA and WRS (review only) to review and approve the proposed remediation strategy for the site – Q3
 - o Procurement of a principal remediation contractor Q4 target
 - Submission of prior approval application for the works Q4 target

Update

The EA approved the proposed remediation strategy, they were broadly in agreement on the approach and remedial targets proposed for the soil and groundwater. They gave the green light to NWedR to proceed with the preparation of a remediation specification; the specification describes in detail the approach and methodology to be undertaken by the contractor in carrying out the works. WRS were also consulted for their opinion on the findings and conclusions of the above reports from a regulatory perspective in relation to Part 2A of the Environmental Protection Act 1990. They concluded that they had no objection in principle to the proposed remediation strategy. The programme manager is Naznin Chowdhury Naznin.Chowdhury@nwedr.org.uk

Performance Measure:

Bromsgrove Centres Strategy agreed by March 2023

Update

The Centres Strategy was presented to Cabinet on the 18 January 2023 and was endorsed.

3.1.3 Improved Integrated Transport (Bromsgrove)

New innovations can help provide new and more sustainable methods of getting around. Improved transport can help to increase user satisfaction and increase efficiency whilst also helping to reduce the impact on the environment. Working with Worcestershire County Council (WCC) and other partners will enable new, better integrated and more sustainable modes of transport across the district.

Performance measure:

 Increased number of sustainable transport projects being progressed or implemented across the district.

CABINET

15 March 2023

Update

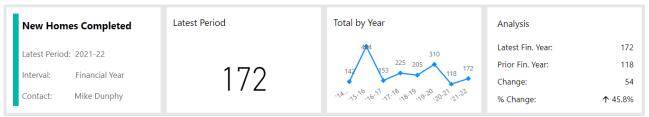
Officers are working with Worcestershire County Council to establish a full pipeline of sustainable schemes. To better inform list of schemes funding is being secured by WCC for a Local Cycling and Walking infrastructure Plan (LCWIP) and discussions are taking place to commission district wide traffic modelling.

3.2 Housing Growth

During 2022/23 we will accelerate the pace of affordable housing development, wherever possible. We will work to enable the building of market value housing and the creation of additional income for the Council.

Performance measure:

Number of new homes built - total and affordable.

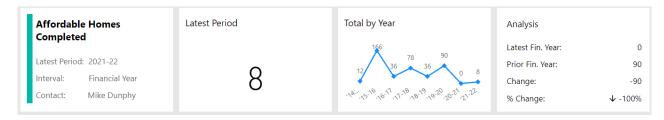


Update 2021-22

The completions by number of bedrooms for 2021/22 has increased slightly since the previous year. This reflects the fairly low amount of strategic sites that were in the process of constructing new dwellings.

Performance measure:

Affordable Homes Completed



Update 2021-22

The graph shows affordable housing completions in Bromsgrove District by number of bedrooms. 8 affordable units were built in the 2021/22 monitoring year. This reflects the fairly low total completions across the District, and the small number of large strategic sites that are currently under construction. There are 689 affordable housing commitments as of 1 April 2022, reflecting the number of strategic sites which have gained consent but not started construction.

Performance measure:

Local housing affordability rate.

CABINET

15 March 2023

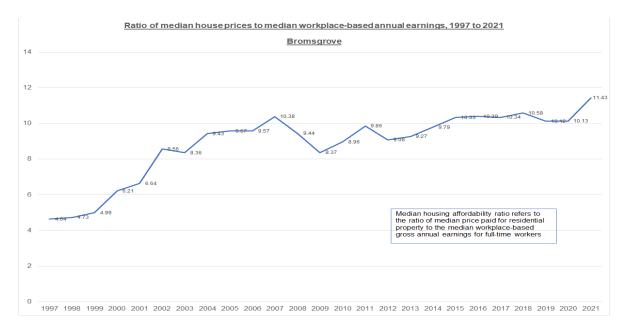
Update

The data in the table below has been extracted from the Office for National Statistics (ONS) house price statistics for small areas, annual survey of hours, and earnings.

The affordability measure, using this data, indicated that the ratio in England is currently 9.05. The affordability ratio relates to workplace-based income which uses the median earnings of those employed in Bromsgrove. When looking at the data

Bromsgrove has a work based median at £28,103. The median house price in Bromsgrove is relatively high at £321,250. This causes a significant difference in the affordability ratio in Bromsgrove.

House prices over the last year have also risen well above the normal expected rate. This will push more households into needing affordable housing. The council is working with developers to secure the maximum provision of affordable housing on developments and RP's to bring forward affordable housing. A Housing First policy with a local connection criteria is being presented to Council to ensure these discounted homes are provided for local applicants in the first instance.



Performance measure

Number of homeless approaches

BDC	Jan-	Feb-	Mar-	Apr-	May-			Aug-	Sep-	Oct-	Nov-	Dec-
	22	22	22	22	22	22	22	22	22	22	22	22
Approaches	26	30	24	38	21	31	33	27	39	36	37	26
Preventions	5	2	5	5	8	11	10	8	6	8	7	
Prevention Duty Owed	13	12	15	23	14	21	15	13	21	23	29	16

BROMSGROVE DISTRICT COUNCIL

CABINET 15 March 2023

Housed 18 20 14 24 17 20 20 17 25 24 12 4

Update

The average number of approaches has increased to an average of 31 per month. This is a slight increase in the average numbers compared to previous years. Officers will be undertaking additional investigation to fully understand this increase.

Performance measure

Number of threatened with homelessness preventions

Update

On average 59% of approaches are owed the prevention duty providing the ability to plan for the loss of accommodation rather than having to deal with actual homelessness.

Performance measure

Number of homeless applicants housed- see comments below

Update

When looking into those housed under homelessness duties the majority (75%) are housed in social housing. It has been positive that 25% have been housed within the private rented sector helping to reduce the burden on social housing.

3.3. Work and Financial Independence

In 2022/23, we will find ways to further support, engage, and empower our residents to maintain / achieve financial independence.

We will provide quality services that help to empower residents through good financial advice, the effective coordination and signposting of services, and partnership working.

Performance measure

Number of Financial Independence Team client contacts.

This measure records the number of FI Team cases opened.

Update

The top three referral reasons (where a value has been provided) for the last 12 months are:

- Other' (51)
- o 'Ukraine Sponsor' (22)
- o 'No value' (20) excluded from top 3 reasons
- o 'Physical health issues' (15)

CABINET

15 March 2023



For Q3, the top referral reasons each month were:

- Oct 22 = 'Other' (5)
- o Nov 22 = 'Ukraine Sponsor' (7)
- Dec 22 = 'Under Occ Charge' (4)

Performance measure

 Number of eligible children accessing nursery funding across the district.

Update

Data is shared termly (with a lag) from Worcestershire County Council, although only summer term 21/22 data is available at present (this has been chased).



The take up of nursery places supports parents in taking up work. In respect of the above, Bromsgrove performance was good. The County average was 65% and the national average for 2021 was 62%.

This quarter we received a list from WCF to contact families who had applied for 2 year old funding but had not processed their application – there were 33 on the Bromsgrove list. We were able to make contact with the majority of

CABINET

15 March 2023

families via phone or email and most are now accessing or will be accessing next term – those who are not accessing are due to health reasons or not being able to find appropriate childcare. We continue to promote the Childcare Choices on our social media pages.

Performance measure

Number of energy rebate payments.

Update

For the period from 1st April 2022 to 31st December a total of 27,492 payments of Council Tax Energy Rebates were made to customers; a further 4,067 discretionary energy rebate scheme payments have been provided to customers. The discretionary scheme provided a top-up payment to the lowest income household or an equivalent payment to customers that were not eligible for the main scheme.

In total £4,123,800 was allocated under the main scheme and a further £159,210 was paid under the discretionary scheme.

3.4. Improved Health and Wellbeing

In 2022/23 we will work with communities to help them identify and develop their strengths. We will look at ways to encourage physical movement into part of people's normal routines. We will look to catalyse an integrated approach to care.

Performance measure

Deliver improved outcomes from the actions in the Leisure Strategy

Update

The Leisure and Culture strategy has been adopted in October 2022 and implementation of key short-term recommendations are being planned, developed and delivered.

Performance measure

Number of Community Builders in post.

Update

- There are currently two in post:
 - Catshill (started Dec 2021)
 - Rubery (started Dec 2021)

Asset Based Community Development (ABCD) is an approach built on tried and tested methods from sustainable community development practice. The aim of ABCD approaches is to create the conditions that will enable both place and people to flourish, reduce inequalities, improve quality of life that supports communities to thrive and to reduce or delay the need for long term care and support.

The Bromsgrove and Redditch Shared Learning Network continues to meet, supported by Public Health at Worcestershire County Council, which includes

CABINET

15 March 2023

community builders, the voluntary and community sector hosts, relevant BDC and RBC officers and the relevant portfolio holders. The purpose of the Network is to provide a forum to support and encourage the development of ABCD good practice locally. The most recent meeting fed back on very successful Christmas events, which included community meals and targeted work at the cemeteries in Catshill.

Community Builders are on fixed term contracts, but funding has been confirmed to extend the posts until end of March 2024. The longer-term aim remains that other areas will be covered if funding becomes available for additional Community Builders.

3.5. Community Safety and Anti-Social Behaviour

Working with Community Safety partners we will implement crime prevention projects and promote community safety services to reduce the hazards and threats that result from the crime, violence, and anti-social behaviour. We will also promote and support victim services that are in place to help and encourage recovery from the effects of crime.

Performance measure

Number of young people engaged through Detached/Outreach youth work

This is a new measure from April 2022.

Update

Q1	246
Q2	306
Q3	249

Most of the engagement was through routine patrols; however, there were 3 young people engaged whilst supporting the street pastors. The aim of the routine patrols is to engage with young people, support and guide them; to keep contact consistent and relevant with young people.

Performance measure

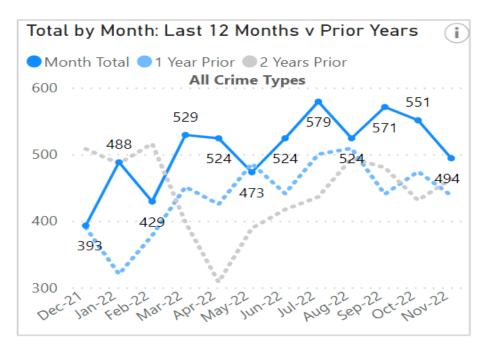
Levels of crime

Update

Data extracted from 'data.police.uk' - there is a one-month lag for data

CABINET

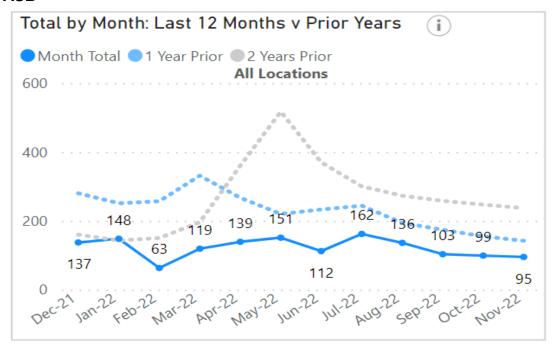
15 March 2023



Crime Type	Total ▼	% of Total	v 1 Mth Prior	v 1 Yr Prior	12 Mth. Avg.
Violence and sexual off	2,499	41.1%	9 🏠	267 🏠	208.3
Other theft	666	11.0%	-11 🍁	198 夰	55.5
Public order	634	10.4%	-14 🍁	244 夰	52.8
Criminal damage and a	570	9.4%	0 💳	52 夰	47.5
Vehicle crime	481	7.9%	0 💳	96 夰	40.1
Shoplifting	432	7.1%	-19 🖖	63 🏠	36.0
Burglary	368	6.1%	-21 🍁	-107 🔱	30.7
Drugs	128	2.1%	-1 🍁	-31 🖖	10.7
Other crime	108	1.8%	4 🎓	7 🎓	9.0
Possession of weapons	79	1.3%	-2 🍁	27 夰	6.6
Robbery	61	1.0%	0 💳	6 夰	5.1
Bicycle theft	33	0.5%	-3 🍁	9 夰	2.8
Theft from the person	20	0.3%	1 🎓	-4 🍁	1.7
Total	6,079	100.0%	-57	827	506.6

CABINET 15 March 2023

ASB



Performance measure

• Number of crime risk surveys carried out.

This was a new measure from April 2022.

Q1	8	
Q2	8	
Q3	9	

Update

Surveys this quarter included providing Sanctuary assessments on properties identified as safe accommodation for victims and survivors of Domestic Abuse and a survey after a resident was targeted by ASB.

3.6 SLM Leisure (Everyone Active) Update

For SLM Leisure there is a lag in the data; as a result, quarter 2 data and comments can be found below; Q3 information will be available for the Q4 report.

Q2 was very strong for Bromsgrove Sports & Leisure Centre practically during the summer holiday period. When comparing this quarter to the same quarter last year there are some real noteworthy performances. Attendance grew by a massive 18k and the fitness subscription increased by 18%. The Swim Scheme was relatively stable through Q2, with the number of children enrolled on to lessons decreasing by 3 children, but the overall scheme occupancy percentage saw a drop to 82%, allowing the scheme to grow which has been an issue this year due to resource.

CABINET

15 March 2023

		Same Quarter	
Category	Quarter Total	Previous Year	Difference
Total no. of visits including EA cards and non-card holders	110754	92559	18,195
EA Cards added in this period	2163	2439	-276
Total EA Cards to date	64150	56869	7,281
No. of Gym members	2762	2339	423
Swimming Lessons – children enrolled on scheme	1649	1652	-3
Swim Lesson Occupancy	82%	85%	-3%
RIDDOR Reportable Events			0

Subscriptions

Bromsgrove LC	2021	2021/22		+/- %		2022/23		+/- %	
	Fitness	Swim	Fitness	Swim	Fitness	Swim	Fitness	Swim	
1st Quarter April- June	2,172	1,454	1%	44%	2,536	1,625	17%	12%	
2nd Quarter July-September	2,339	1,652	14%	38%	2,762	1,649	18%	0%	
3rd Quarter October - December	2,294	1,587	16%	34%	0	0	-100%	-100%	
4th Quarter January - March	2,729	1,602	0%	0%	0	0	-100%	-100%	
Yearly Average	2,384	1,574	54%	86%	1,325	819	-44%	-48%	

3.7. Green Thread

There will be a renewed focus on innovation as we play our part in the response to climate change and biodiversity challenges. Working with partners across the region, including the LEPs and the Waste Partnership, we will explore the possibilities of modern technologies to our fleet but also how innovative technology can help us deliver greener and more efficient systems internally. We also need to maintain work around waste minimisation and maximising recycling, particularly around recycling quality and the implications of the new Environment Bill.

Performance measure

 Have an agreed and funded plan and capital replacement programme for the Council's fleet subject to any budget constraints.

Update

Nottingham City Council have received Government funding to undertake reviews, so the Council will be utilising their external consultancy services. Following discussions with Nottingham City Council, officers will be working with them to undertake a detailed review of the fleet and learn from their experience; currently awaiting their report.

CABINET

15 March 2023

Performance measure

 Have an agreed plan in place to deliver new requirements of national Resources and Waste Strategy and Environment Act.

Update

Waste and Resources Action Programme (WRAP) funding gained via the waste partnership to fund a study to look at options for waste collection and disposal across Worcestershire.

Findings from the consultants presented to a joint meeting of the Worcestershire Leaders Board and Waste Partnership Board in 2022. Still awaiting the response from Government on their waste consultation, which will give details on precisely what is required of us as the Waste Collection Authority under the Environment Act 2021.

This is expected to be provided in early 2023 and will support the recommendations of the Members Task and Finish group that has been established with the other Worcestershire LA's to review the WRAP report and carry out additional research to examine best practice and provide recommendations on what the Worcestershire Councils will implement as future collection arrangements to meet the new duties contained within the Environment Act 2021.

Performance measure

 Introduce vegetable derived diesel into the councils' vehicles to reduce carbon emissions subject to any budget constraints.

Update

Hydrotreated Vegetable Oil (HVO) has replaced Diesel across the Environmental Services Fleet, with no mechanical problems. Every 1,000ltrs will reduce our carbon output by approx. 2.52 tonnes in comparison with Diesel. Costs are being reviewed in light of recent price fluctuations to ensure financial sustainability.

Performance measure

Households supported by the Council's energy advice service

Update

A new contract commenced in June 2022. Whilst the data for this measure is monthly, it is only received quarterly. We are awaiting the latest data set from Act on Energy and will provide a full review of data in the Q4 report.

3.8. Financial Stability

Council resources will continue to be constrained. We will continue to work on ensuring our people, assets and financial resources are focused on the priorities and activities that most effectively deliver wellbeing and progress for our population.

CABINET

15 March 2023

Performance measure

- Financial performance actuals consistent with budget.
- Levelling Up Fund Project delivered within budget.

Financial information provided within a separate report.

3.9. Organisational Sustainability

The Council will work to maximise the use of digital infrastructures, including cloud technologies, to enhance its support for customers. Ensuring the Councils infrastructure can securely process the increased demand placed on it by the expanding use of Internet of Things devices will be key to its digital success.

Performance measure

Number of corporate measures accessible through the dashboard.

Update

The organisation is moving from the current legacy dashboard to a new Power BI dashboard. Power BI is an interactive data visualisation software product with a primary focus on business intelligence. Currently here are 33 strategic measures available via the dashboards.

Performance measure

% of staff able to work in an agile way.

Update

This new measure is aligned with the ongoing agile project; we are working to devise an effective method of data capture and will begin reporting in Q4.

3.10. High Quality Services

Council people are key to its success. We need to recruit, retain, and motivate the right employees, with the right knowledge, skills, and attitude to deliver excellent services and customer care.

Performance measure

% Of employees who undertake management training.

Update

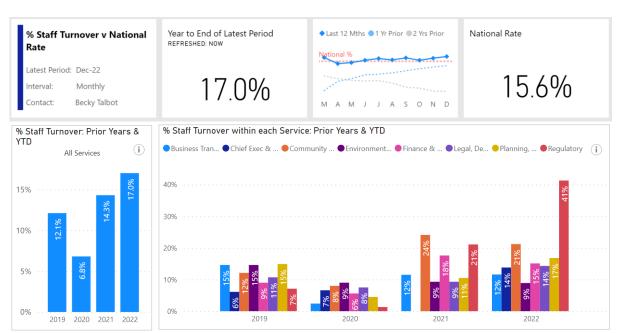
The management training was launched for the first time in Summer 2022. It is an annual measure; the first data will be reported in late 2023.

Performance measure

Staff turnover rates in relation to national rates

CABINET

15 March 2023



Staff turnover for 21/22 was 16%. This compares with the national average of 15.6% for 2021. The high turnover rates in Worcestershire Regulatory Service should be noted in the table above.

Performance measure

 Customer satisfaction with service delivery, measured through the Community Survey.

Update

This is a new data set and as such, there is no historical data to provide context until after the next survey in October 2022. However, national customer satisfaction with LA's according to the Local Government Chronicle is currently at 40%.

The 2022 survey was carried out Oct/Nov 2022; the detailed analysis will be started in January 2023, with results then reported to CMT and elected members. This measure can then be reported and will feature in the Q4 report.



CABINET

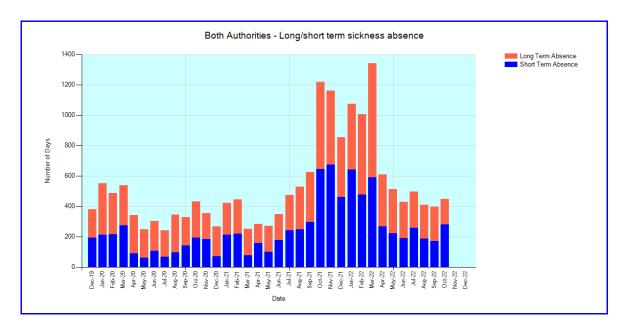
15 March 2023

4. Operational Measures

4.1 Corporate

Performance measure

Sickness absence (up to and including Oct 2022):



Update

The data provided now includes Covid related absences. We have seen an increase in sickness compared to 19/20 which was the last data pre-covid, with 6.6 days lost per FTE. For this reason, it is difficult to compare to previous years, but we can clearly see a rise in days lost. By way of a comparator the national number of days lost to sickness absence in 2021 according to the Office for National Statistics (ONS) was 4.6 days. The data currently only goes to October 2022 as we are undertaking a fundamental review of data capture and calculation, in order to utilise the increased functionality of Power BI. We are also reviewing the HR21 system. We will have the new look measures in place for the Q4 report.

4.2 Environmental Services BDC Domestic Waste Collection Performance Measure

Percentage of Household Waste sent for re-use, recycling & composting.

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Ī	2021	44.40	49.24	59.99	57.58	49.75	48.45	36.71	50.72	50.87
	2022	46.69	55.59	57.51	55.97	44.82	45.99	48.96	49.88	45.44

Update

CABINET

15 March 2023

This is a National Indicator measuring the percentage of household waste arisings which have been sent by the Authority for reuse, recycling, and composting, and is used in the national league tables ranking Local Authority performance. In 2020/21 Bromsgrove was ranked 175th. (2021/22 results not published yet)

The disparity between 2021 and 2022 data in the 3rd quarter is largely due to suspension of the garden waste service for several weeks in October 2021, which was offset by an extension of the service into December 2021 and increased garden waste volumes as the built-up garden waste was fed through our service in the following weeks and into December, as we extended the service rather than finishing in November as normal. This actually averages out to 46.1% for Q3 2021, vs 48.1% for Q3 in 2022.

Performance Measure

NI191 Residual Waste per household (kg) - BDC

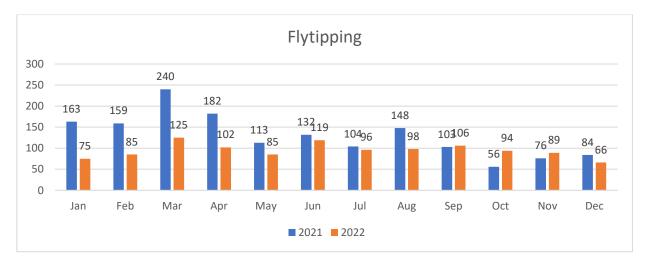
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2021	50.01	38.81	39.35	38.16	41.03	45.06	41.5	39.36	35.86
2022	42.43	37.22	37.28	31.36	40.89	42.83	34.20	39.64	32.76

Update

This measures non-recyclable waste thrown away per household, and has been down on 2021/22 figures, which is a positive trend for sustainability but may be due to financial pressures on households as much as greater awareness of the environmental benefits of reducing our waste. We carried out the latest stage of a Waste Composition Analysis in November to sample waste and identify what is being thrown away in our residual waste to support discussions on the future of our services, and any communication/education campaigns we may need to implement to support further recycling.

Performance measure

BDC Fly Tipping



CABINET

15 March 2023

Update

This overview reflects the number of fly tips identified across the District requiring resources to remove and indicates the scale of the problem and any trends resulting from enforcement and education actions. The detailed data is used to identify patterns of behaviour and geographic locations that can be targeted with signage and cameras to identify those responsible and deter behaviour or support further enforcement action against those who continue to illegally dump their waste.

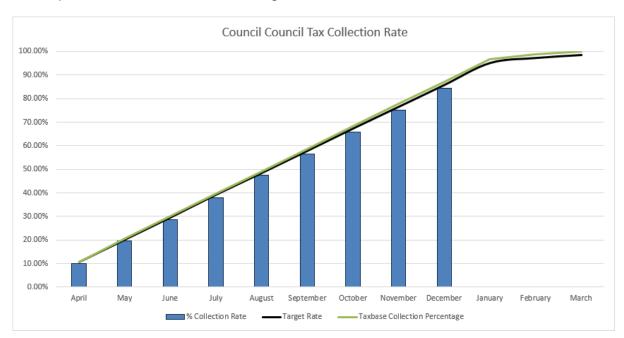
2022 has seen a 27% reduction in fly tipping against 2021 and is significantly lower than both the Covid Years and preceding ones.

4.3 Finance and Customer Services (incl Revenues & Benefits) Performance measure

Council Tax Collection Rate

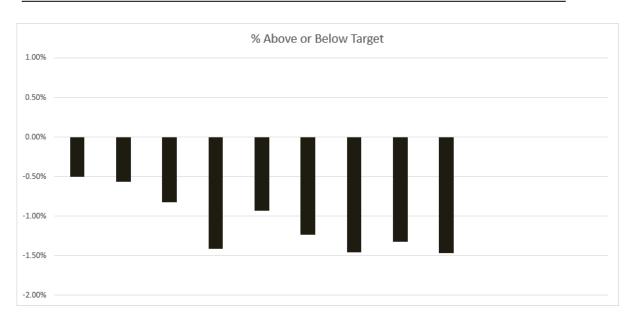
Update

The Council is responsible for the collection of Council Tax income on behalf of itself and precepting authorities such as the County Council, The Police and Crime Commissioner for West Mercia, and the Hereford and Worcester Fire Authority. Any reductions to the target collection rates result in additional charges to the precepting authorities in the following financial year. Collection rates are a reflection of the economy and with the current "cost of living crisis" it is expected that collection rates might fall.



CABINET

15 March 2023

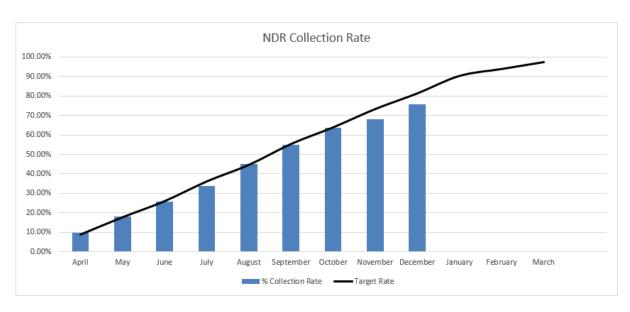


Performance measure

NDR Collection Rate

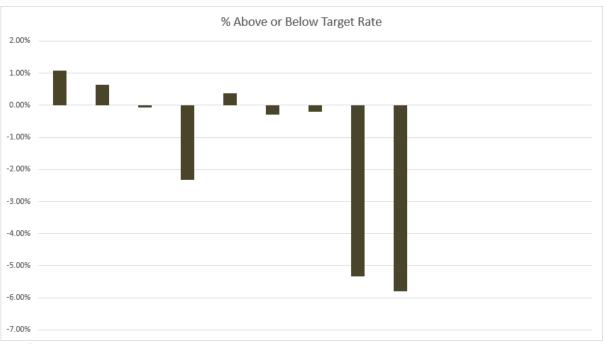
Update

The Council is responsible for the collection of Business rates on behalf of itself and the Government. Like the Council Tax, any reductions to the target collection rates result in additional charges to the collecting authorities in the following financial year. Collection rates are a reflection of the economy and with the current "cost of living crisis" it is expected that collection rates might fall. Presently as of December 2023 we are 5.8% below target rates. It should be noted that for the past 2 years during the C-19 pandemic there were significant reliefs for businesses. 2022/23 is the first year without those reliefs.



CABINET

15 March 2023



Performance measure

Revenues Processing

Update

There are always significant quantities of items being processed by the Revenues team including both on Council Tax and Business Rates queries. This activity has been increased in the initial 3 months of 2022/23 by the administration of the Energy Rebate Payments, a further spike in items for processing was seen in September 2022 due to the administration of the discretionary energy rebate scheme.

Mo nth	Complete d Items	Completed < 7 Days2	Completed < 14 Days	Completed < 21 days	Completed < 28 Days	Completed > 28 days	Outstanding Documents
Apr	2550	527	313	280	718	712	1869
Ma y	2337	464	192	172	92	1417	2044
Jun	2773	509	268	157	137	1702	2031
Jul	2906	552	240	190	362	1562	1605
Aug	2345	529	215	208	804	589	1421
Sep	5143	1080	483	481	1458	1641	1424
Oct	2716	954	297	239	511	715	1425
Nov	2807	818	299	249	264	1177	1426
Dec	2284	853	292	182	106	851	1427

Performance measure

• Online Customer Interactions

Update

Online Customer transactions and Revenues calls (the next two tables) were significantly affected by the administration of the Energy Rebate scheme

CABINET

15 March 2023

which affected almost 28,000 households in the borough; online service requests have fallen from Q2 to Q3.

	On-Line Service		Auto		
Month	Requests		Processed	Referenced	Rejected
Apr		1097	270	350	477
May		1602	559	474	569
Jun		4297	3462	331	504
Jul		2233	1277	450	506
Aug		1341	341	466	534
Sep		2263	1271	446	546
Oct		1370	422	431	517
Nov		1100	220	379	501
Dec		977	140	326	511

Customer Services Performance measure

Revenues Calls (shared service)

Update

Date	Calls Answered	Average in Queue	Average Wait (mm:ss)	Average Logged in	Average call length (mm:ss)
Oct-22	3130	1.3	07:09	5.37	08:16
Nov-22	3041	0.5	04:04	5.11	07:29
Dec-22	1945	0.3	04:22	4.67	07:09

The service performed well with regards to answering calls during the quarter. This is due to a reduction in reminders being sent by revenues as well as the seasonal (expected) reduction in calls due to the Christmas period and reduced working days.

Performance measure

Number of Web Payments

Update

Date	BDC
Oct 2022	1300
Nov 2022	1238
Dec 2022	930

Performance measure

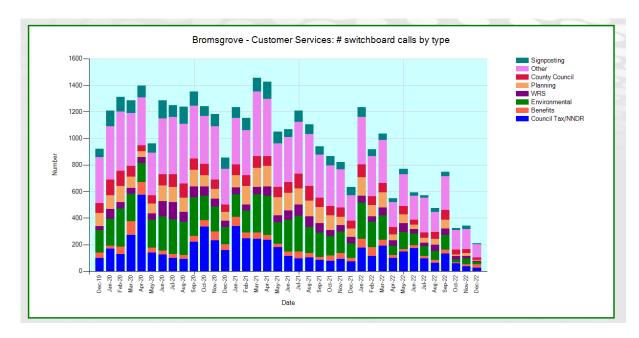
Customer Service calls

CABINET

15 March 2023

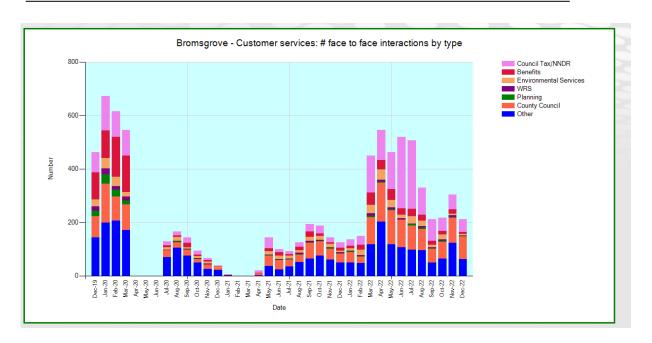
Update

There has been a reduction in calls to the council switchboard over the period which can be attributed to the pre-recorded message which enables customers to directly contact the main services (revenues, environmental services) by selecting an option from a list, therefore reducing the reliance on the operators. There has also been a slight increase in face-to-face enquiries at the centre compared to the previous year when some C-19 restrictions were in place, and guidance to avoid unnecessary travel etc. The C-19 pandemic saw a fundamental shift in customer behaviour towards alternative methods of contact, reducing by 60% between early 2020 at the present day, however this is still around 50 people per month, and the mast majority is the provision of reception service for county council services (registrar and social services) The increase in Council Tax was due to the Energy Rebate Scheme where many customers were required to provide proof of bank accounts to enable payment to be made.



CABINET

15 March 2023



4.4 Planning, Regeneration and Leisure Services

The Leisure and Cultural Strategy has been formally endorsed. Its recommendations have been prioritised for delivery and delivery has commenced.

Planning measures are currently in development and will be charted ready for reporting in Q4 2022/23. Below is the data for the first 3 measures:

Performance measure

Total number of applications determined in quarter (all types)

Update

Period	Number Determined
Quarter 1, 2022/23	191
Quarter 2, 2022/23	137
Quarter 3, 2022/23	138

Performance measure

 Speed of decision making for 'major applications' (over a rolling 2-year period)

Update

Period	Number Determined
Quarter 1, 2022/23	82.1%
Quarter 2, 2022/23	81.5%
Quarter 3, 2022/23	81.8%

Governmental targets for determining applications in time (or within an agreed extension of time) on major applications is 60%

Performance measure

 Speed of decision making for 'non-major applications' (over a rolling 2year period)

CABINET

15 March 2023

Update

Period	Number Determined
Quarter 1, 2022/23	77.7%
Quarter 2, 2022/23	78.6%
Quarter 3, 2022/23	78.9%

Governmental targets for determining applications in time (or within an agreed extension of time) on non-major applications is 70%

5. Corporate Project Oversight & Monitoring

Currently twenty-two projects are being monitored. The table below provide a summary as of 17th January 2023.

As can be seen, 59.1% have been rated as green for overall status.

All Projects (Number)		Il Status Time Stat AG RAG			Scope Status RAG		Budget Status RAG	
	No.	%	No.	%	No.	%	No.	%
Red	0	0.0%	3	13.6%	0	0.0%	0	0.0%
Amber	9	40.9%	7	31.8%	5	22.7%	6	27.3%
Green	13	59.1%	12	54.5%	17	77.3%	12	54.5%



Bromsgrove District Council Council Tax Support Fund Policy 2023-24

Contents 1. Legislation......3 2. 3. Finance4 4. The minimum reduction in Council Tax liability for all taxpayers who are in receipt of Council Tax Reduction4 Discretionary support......5 The Council's Policy in respect of the Council Tax Support Fund5 The minimum reduction in Council Tax liability5 Discretionary Support......6 General requirements in relation to funding6 6. Payment6 7. 8. Appeals6 Reductions in Council Tax liability granted in error or incorrectly7 9. Delegated Powers......7 10. 11 12.

1. Introduction

- The following policy outlines the Council's approach to the recent initiatives by Central Government to assist the most vulnerable taxpayers who are suffering financial hardship due to the cost of living crisis.
- 1.2 This policy has been developed in addition to the S13A (1) (c) (Reduction in Liability for Council Tax) policy adopted by the Council.
- 1.3 Central Government have provided funds to the Council under S31 of the Local Government Act 2003 with the proviso that all monies are paid strictly in accordance with S13A (1) (c) of the Local Government Finance Act 1992 and in line with guidance issued on 23 December 2022.
- The fund, named by Central Government as the 'Council Tax Support Fund' is 1.4 designed to meet the immediate needs of all taxpayers who are currently claiming Council Tax Reduction (CTR) under S13 A (1) (a) of the Local Government Finance Act 1992. The fund will assist all Council Tax Reduction applicants who will be required to make a payment of Council Tax for the 2023-24 financial year.
- Whilst it is essentially down to individual authorities to determine how to use the funds available, Central Government through the Department for Levelling Up, Housing and Communities (DLUHC) states that, in order to retain the funding, Councils must look to use monies as directed by them in their guidance.

2. Legislation

2.1 The relevant legislation (\$13A of the Local Government Finance Act 1992 as amended by the Local Government Finance Act 2012), states the following:

Reductions by billing authority

- (1) The amount of council tax which a person is liable to pay in respect of any chargeable dwelling and any day (as determined in accordance with sections 10 to 13):
 - (a) in the case of a dwelling situated in the area of a billing authority in England, is to be reduced to the extent, if any, required by the authority's council tax reduction scheme;
 - (b) (not relevant to English Billing Authorities);
 - (c) in any case, may be reduced to such extent (or, if the amount has been reduced under paragraph (a) or (b), such further extent) as the billing authority for the area in which the dwelling is situated thinks fit.
- 2.2 The provisions stated in (c) above, allows the Council to reduce the Council Tax liability for any taxpayer in addition to any application for Council Tax Reduction

- under the Council's scheme. This is a general power that has always been available to the Council.
- 2.3 In relation to the 'Council Tax Support Fund', DLUHC have stated that Councils will use the powers given under that act.

3. **Finance**

- 3.1 Any amounts granted under S13A(1)(c) are normally financed through the Council's general fund and do not form part of the collection fund. However, Central Government has provided funding directly to the Council (amounting to £104,391) to compensate for this particular support package and it strongly expects the Council, wherever possible, to use all of the funds provided as outlined within the Department's guidance
- 3.2 Any additional assistance, outside of the funding, would fall to be paid by the Council itself. In view of this, the Council has determined that once the allocated funds are exhausted, no further reduction in liability will be made under this policy.

The Council Tax Support Fund

- The Council Tax Support Fund is divided into two distinct elements as follows:
 - (a) The minimum reduction in Council Tax liability for all taxpayers who are in receipt of Council Tax Reduction; and
 - (b) Discretionary support.
- Each of these elements are detailed in the following paragraphs.
- 4.3 In all cases, Government expects billing authorities to apply the reductions to the 2023-24 Council Tax bills.

The minimum reduction in Council Tax liability for all taxpayers who are in receipt of **Council Tax Reduction**

- In view of the fact that there is a need to support the most vulnerable taxpayers at this time, the Government's strong expectation is that billing authorities will provide all recipients of Council Tax Reduction (both working age and pension age) with a further reduction in their annual council tax bill of up to £25
- This reduction will apply to all Council Tax Reduction recipients who have an outstanding liability for the 2023-24 financial year.
- 4.6 For the sake of clarity:

- (a) where the taxpayer's Council Tax liability for 2023-24 (after the application of any relevant discounts, reliefs, and Council Tax Reduction) is £25 or more, then a further reduction in Council Tax liability of £25 will be made;
- (b) where the taxpayer's Council Tax liability for 2023-24 (after the application of any relevant discounts, reliefs and Council Tax Reduction) is greater than nil but less than £25, then a further reduction in Council Tax liability will be made to reduce the liability to nil; and
- (c) where the taxpayers Council Tax liability for 2023-24 (after the application of any relevant discounts, reliefs, and Council Tax Reduction) is nil then **no** further reduction in Council Tax liability will be made.
- There will be no requirement for any taxpayer to apply for this reduction and any amount granted will automatically be applied based on the criteria being met on 1 April 2023.
- Government has stated that it will be up to individual authorities to decide whether to allow the reduction for taxpayers who become eligible for Council Tax Reduction after 1 April 2023.

Discretionary support.

4.9 Where any funds remain available after the making the minimum reductions in liability as outlined above, Government expects authorities to determine their own local approaches to supporting economically vulnerable households with Council Tax bills.

5. The Council's Policy in respect of the Council Tax Support Fund

The Council is keen to support all eligible taxpayers within its area and, as such, will implement the scheme strictly in accordance with Central Government guidelines by taking the following actions:

The minimum reduction in Council Tax liability

- A reduction of up to £25 will be made to the Council Tax account of taxpayers who are in receipt of Council Tax Reduction on 1 April 2023. It should be noted that where the liability of any taxpayer is less than £25 (after taking into account any discounts, reliefs, or reductions) then an amount will be granted to ensure that the liability is reduced to nil. There will be no requirement for any taxpayer to apply for this initial award and it shall be automatically applied to their account.
- 5.3 The reduction in liability will apply to both working age and pension age Council Tax Reduction applicants.

Discretionary Support

Where any funds remain after applying the reduction in liability as outlined in 5.2 above, the Council will use the funds as part of its Exceptional Hardship Fund which assists low income taxpayers facing exceptional financial hardship.

General requirements in relation to funding

- 5.5 As mentioned previously, the Council has been allocated a limited amount of funding and in view of this, should the allocation be exhausted, the policy of the Council will be to cease any further reductions in liability. Where this occurs, any taxpayer may apply for a reduction under the Council's existing \$13A(1)(c) policy and each case will be considers on its merits in line with the legislation.
- 5.6 Any reduction in liability under this policy shall apply for the 2023-24 financial year only.

6. **Payment**

In line with legislation, any award shall be granted as a reduction in the liability of the Council Taxpayer thereby reducing the amount of Council Tax payable.

7. **Notification**

Eligible taxpayers will be notified of the decision to award any reduction in liability by means of a reduction applied directly to the Council Tax account for the 2023-24 financial year only.

8. **Appeals**

- 8.1 Appeals against the Council's decision may be made in accordance with Section 16 of the Local Government Finance Act 1992.
- 8.2 The Council Taxpayer must in the first instance write to the Council outlining the reason for their appeal. Once received the council will then consider whether any additional information has been received which would justify a change to the original decision and notify the Council Tax payer accordingly.
- 8.3 Where the Council Taxpayer remains aggrieved, a further appeal can then be made to the Valuation Tribunal. This further appeal should be made within 2 months of the decision of the Council not to grant any reductions. Full details can be obtained from the Council's website or from the Valuation Tribunal Service website.

Reductions in Council Tax liability granted in error or incorrectly 9.

9.1 Where a reduction in liability has been granted incorrectly or in error, either due to a failure to provide the correct or accurate information to the Council or some other circumstances, the Council Taxpayer's account will be adjusted and the taxpayer will be billed in the normal way.

10. Delegated Powers

10.1 The policy for the Council Tax Support Fund has been approved by the Council. However, the Customer Support Manager is authorised to make technical amendments to ensure it meets the criteria set by Central Government and the Council.

11 Fraud

- 11.1 The Council is committed to protecting public funds and ensuring funds are awarded to the people who are rightfully eligible to them.
- 11.2 An applicant who tries to fraudulently claim a reduction in liability by falsely declaring their circumstances, providing a false statement or evidence in support of their application, may have committed an offence under The Fraud Act 2006.
- 11.3 Where the Council suspects that such a fraud may have been committed, this matter will be investigated as appropriate and may lead to criminal proceedings being instigated.

12. Complaints

12.1 The Council's complaints procedure (available on the Council's website) will be applied in the event of any complaint received about this policy.



Cabinet 15th March 2023

FORMER MARKET HALL PROJECT

Relevant Portfolio Holder		Councillor Karen May		
Portfolio Holder Consulted		Yes		
Relevant Head of Service		Ostap Paparega		
Report Author	Job Title:	Programme Delivery Manager		
Naznin Chowdhury	Contact email: naznin.chowdhury@nwedr.org.u Contact Tel: 07976707561			
Wards Affected		Sanders Park		
Ward Councillor(s) consulted	d			
Relevant Strategic Purpose(s)		 Run & grow a successful business Sustainability Communities which are safe, well-maintained & green 		
Key Decision: No				
If you have any questions about this report, please contact the report author in advance of the meeting.				
This report contains exempt information as defined in Paragraph(s) 3 of Part I of Schedule 12A to the Local Government Act 1972, as amended				

1. **RECOMMENDATIONS**

That Cabinet ENDORSE:-

The proposed scheme for the redevelopment of the former Market Hall site detailed in appendices B and C. The information in this report and the attached appendices is for the purposes of submitting a planning application for a landmark office building with food and beverage offer and a separate community Pavilion building and interconnecting public realm.

2. BACKGROUND

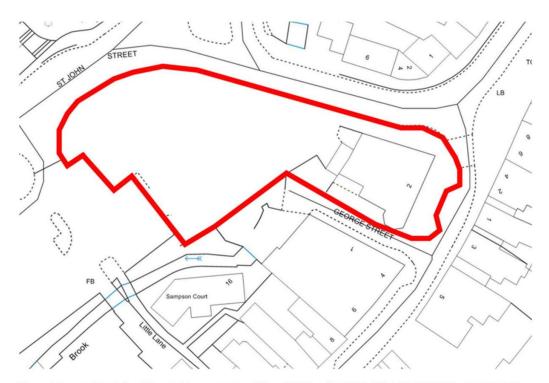
2.1 In November 2021, the Government's Department for Levelling Up Housing & Communities (DLUHC) approved a £14,492,000 grant for Bromsgrove District Council. The Levelling Up Fund (LUF) allocation for the former Market Hall project is £10,928,81 and this is the budget envelope. The deadline for expending the DLUHC monies is 31 March 2025. Although the original deadline for the completion of funded projects was extended by central government for all projects from March 2024 to March 2025, these remain very tight timescales within which to deliver the redevelopment of the Former Market Hall site. Applying for

Cabinet 15th March 2023

and hopefully securing planning permission, is a key success factor in bringing forward the redevelopment within LUF timescales.

3. PROPOSED SCHEME

- 3.1 The proposed scheme is attached in appendix B&C will be submitted for planning permission in March 2023. Members are advised that because of tight timescales there may be further iterations of the scheme presented at Cabinet and possible further iterations between Cabinet and the actual submission of the planning application in March 2023.
- 3.2 Subsequent sections of this report describe the site and the project brief, and the core tasks undertaken by Officers and the project consultants to reach this stage of having a costed proposal appropriate for consideration to secure planning permission.
- 3.3 The project site is a council-owned, brownfield site in the heart of Bromsgrove Town Centre. It is currently the location of the 'Birdbox' temporary event space and public realm. The site comprises 0.26ha to the south of High Street at the junction of High Street, St. John Street and Worcester Road.



Site address: St. John Street, Bromsgrove, West Midlands. B61 7AF 52.333609, -2.063175

BROMSGROVE DISTRICT COUNCIL

Cabinet 15th March 2023

- 3.4 The project will deliver:
- 3.5 **Commercial Building:** a three to four storey development as the main building which will provide a mix of flexible workspaces and F&B (Food and Beverage) uses provided on the ground floor and top floor.
- 3.6 **Pavilion Building:** a double height 'pavilion-like' building, area to perform as a multi-purpose events space. The ground floor will be open plan and adaptable to allow a range of community events and seasonal festivals. It will include bi-folding doors to adjoin the indoor and outdoor space in to one event space.
- 3.7 **Public Realm:** high quality public realm, enhancing the green offer between the proposed buildings, building on the success of the BirdBox providing outdoor spaces and seating encouraging the social dimension of the current provision. Adequate lighting to be an essential element of the provision to encourage night-time economy while enhancing safety. The public realm interventions also involve the potential reopening of the Spadesbourne Brook culvert to improve the natural environment.

5. RIBA STAGE 3 DESIGN FOR PLANNING SUBMISSION

- 5.1 The design team ONE Creative Environment (ONE) was appointed in December 2022 via a competitive tender on a framework procurement. The Worcester based architects were appointed as the multidisciplinary design team, bringing with them the disciplines of Lead/Principal designer, Landscape Architecture, Structural Engineering, Civil Engineering, MEP Design, Principal Designer, Fire Engineering and Sustainability. In their submission ONE displayed local knowledge, understanding of the site and are also the designers of the interim provision BirdBox.
- The design team appointment is under a JCT contract, the agreement and fee quotation cover RIBA stages 3 to 6. However, after the Pre-Construction Services Agreement (PCSA) is let to a main contractor (during RIBA stage 4), the design team's appointment will be novated to the appointed main construction contractor.

Cabinet	15th March
2023	

- 5.3 The programme of activities for RIBA stage 3 consists of a design options review including a cost plan update, the emerging design itself, and commencement of site surveys. This is a steep set of activities to ensure the project meets the planning deadline of end of March 2023.
- 5.4 The proposed office building offers 1200sqm of floorspace arranged over ground plus three levels, as well as a food and beverage offer on the ground floor and level three equating to approximately 420sqm. The Pavilion building is 180sqm of multi-purpose events space provided in a double height building (visible from the High Street).
- 5.5 The proposed office building retains its curved ends following the VE exercise, the ground floor of the building is inset to accommodate an easement for a deep/large mains sewer, but the upper floors are cantilevered to maximise space.
- 5.6 The proposed Pavilion is double height but single storey in terms of the accommodation, the double height nature of the building ensures its prominence as you look along the high street. It offers the option for a 1st floor to be installed should this be required in the future. The draft floor plans are attached as appendix B. Proposed elevations 3D drawings are under appendix C.
- 5.6 At time of writing residents, businesses and community groups will have an opportunity to view and comment on the proposed plans through public consultation events which will be held in early March 2022. The consultation will include engagement with the Bromsgrove town centre businesses and representative groups, details of the events are:

Thursday 2nd March Business engagement and consultation @	Birdbox for public	Monday 6th March 4- 7pm @ the Bromsgrove Library for public
Parkside	consultation	consultation

6. **DELIVERY**

- 6.1 A contractor will be appointed to deliver the scheme through a twostage design and build procurement process. Site mobilisation is scheduled to start in November 2023 and the works in January 2024. Completion is scheduled to take place on 17 March 2025.
- 6.2 The detailed master programme is provided at Appendix A.

BROMSGROVE DISTRICT COUNCIL

Cabinet 15th March 2023

7. FINANCIAL IMPLICATIONS

- 7.1 The costs associated with the delivery of the scheme are covered by the LUF grant plus a 10% contribution from the council.
- 7.2 Arcadis, a design, engineering and project management company, has been appointed as technical advisor to provide project management and cost consultancy. The team is based at Arcadis offices in Birmingham, are RICS (Royal Institute of Chartered Surveyors) certified and provide project management, financial insight, cost analysis and monitoring throughout each RIBA stage of the project as the design progresses through to construction stage and completion. At the current stage the project costs fall within the budget envelope of the LUF.
- 7.3 The cost plan update and financial analysis of the emerging design is provided in appendix E. These are confidential documents marked as exempt provided by the Section 151 officer.

8. <u>LEGAL IMPLICATIONS</u>

8.1 There are legal implications arising from the contracts between the council and various with third parties (consultants and contractors). They are specific to each contract and assessed by the council's legal team. In addition, external legal support has been secured on specialist aspects such as the novation of the architect to the contractor.

9. STRATEGIC PURPOSES - IMPLICATIONS

Relevant Strategic Purpose

9.1 This project supports the following Strategic Purposes and Priorities:

Strategic Purposes: Run & grow a successful business: Communities which ae safe, well-maintained and green

Priorities: Economic development and regeneration; a balanced housing market.

The regeneration project at the former market hall site provides work space and will enhance the vitality and viability of the town centre with the extra food and beverage offer and the community space.

BROMSGROVE DISTRICT COUNCIL

Cabinet 15th March 2023

Climate Change Implications

9.2 Through the redevelopment of the site, energy efficiency measures and Low and Zero Carbon technologies will be explored and may be introduced with a view to reduce operational energy consumption and the associated carbon emissions targets. Specific solutions and targets will be explored as the designs are progressed as well as a commitment to achieving a minimum BREEAM 'very good' rating on this site.

10. OTHER IMPLICATIONS

Equalities and Diversity Implications

10.1 There are no equalities and diversity implications.

Operational Implications

Project delivery (capital scheme)

10.2 NWedR provides overall programme management for the Bromsgrove LUF programme. Input is also provided from officers in finance, legal, planning, conservation, property, communications and town centre management.

Arcadis (external consultants) provide project management and cost consultancy services.

10.3 Commercial building operation

The commercial building will require property management services. These will be provided either by BDC property or by an external company.

10.4 Pavilion operation

It is envisaged that the pavilion will be operated by the BDC leisure team.

11. RISK MANAGEMENT

11.1 As part of the governance and reporting requirements a risk register has been produced for the project. This is attached as appendix D.

12. APPENDICES and BACKGROUND PAPERS

Master Programme – appendix A

BROMSGROVE DISTRICT COUNCIL

Cabinet 15th March 2023

- Propose Design Floor Plans appendix B
- Proposed Design Elevations appendix C
- Risk Register appendix D
- Financial and cost plan review appendix E (exempt)

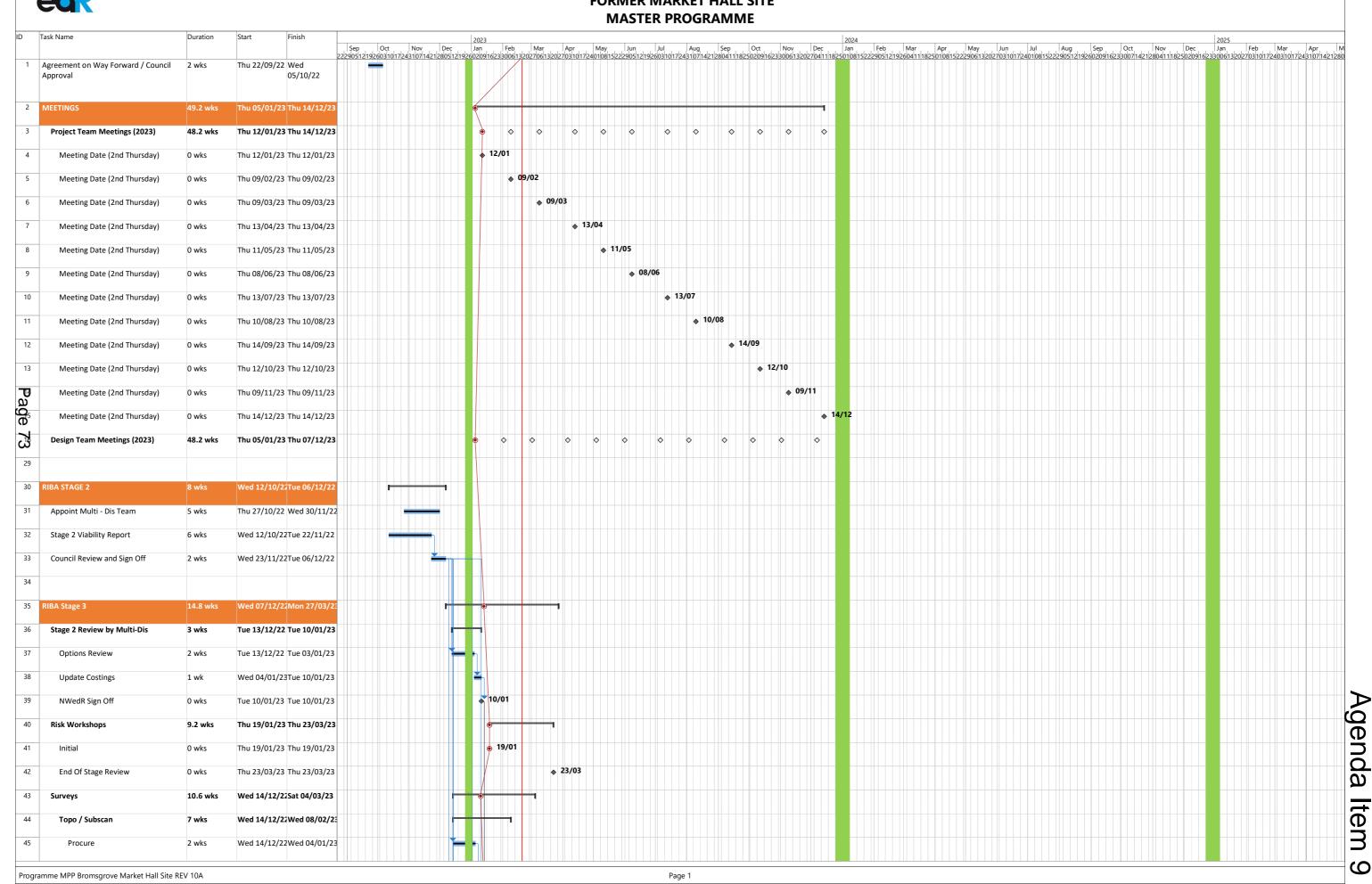
11. REPORT SIGN OFF

Department	Name and Job Title	Date
Portfolio Holder	Leader of BDC - Karen May	
Lead Director / Head of Service	Head of NWedR	
Financial Services	BDC S151 Officer – Peter Carpenter	
Legal Services	BDC Legal – Claire Green	
Policy Team (if equalities implications apply)	Rebecca Green	
Climate Change Officer (if climate change implications apply)	Judith Willis	



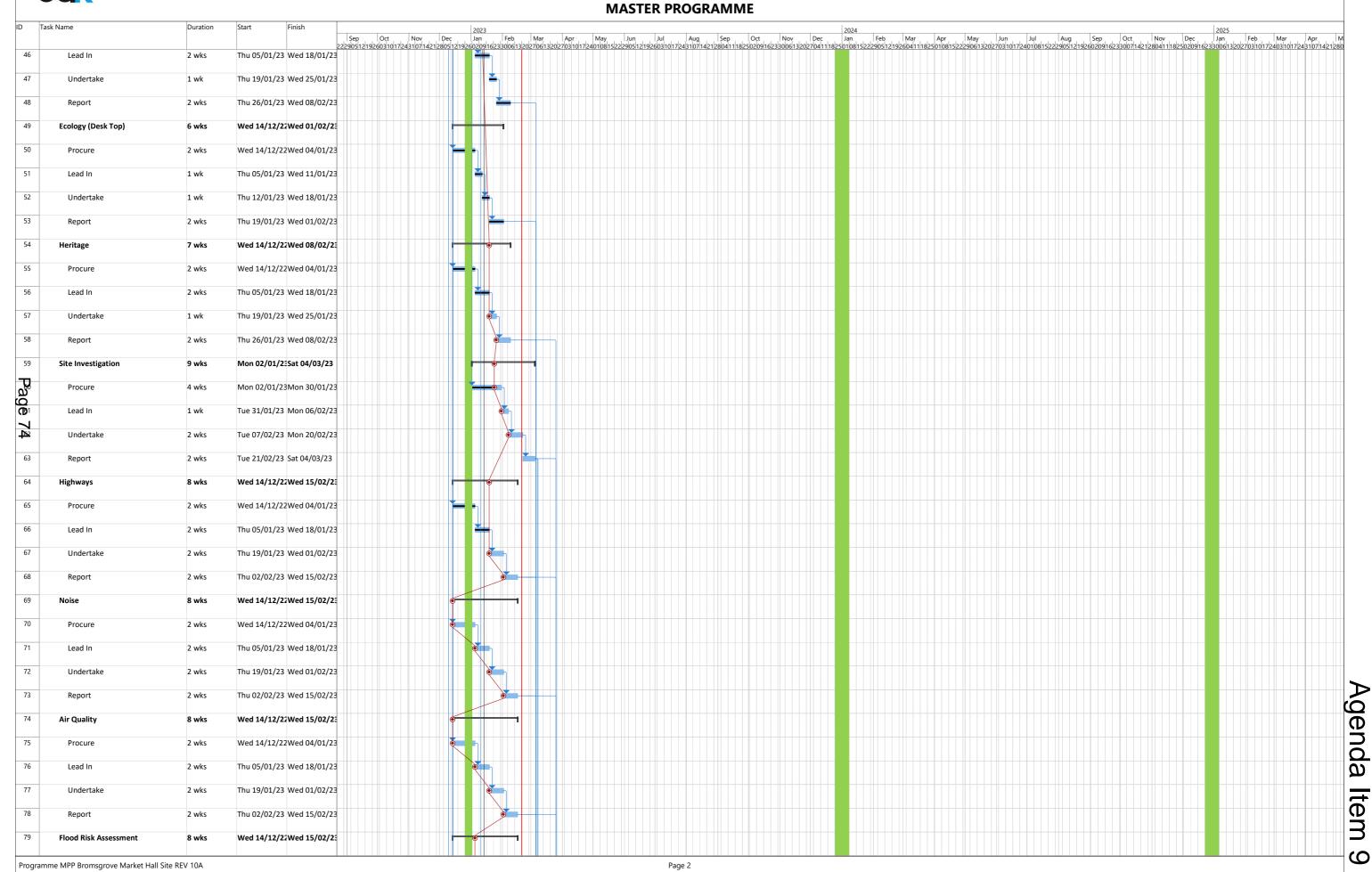






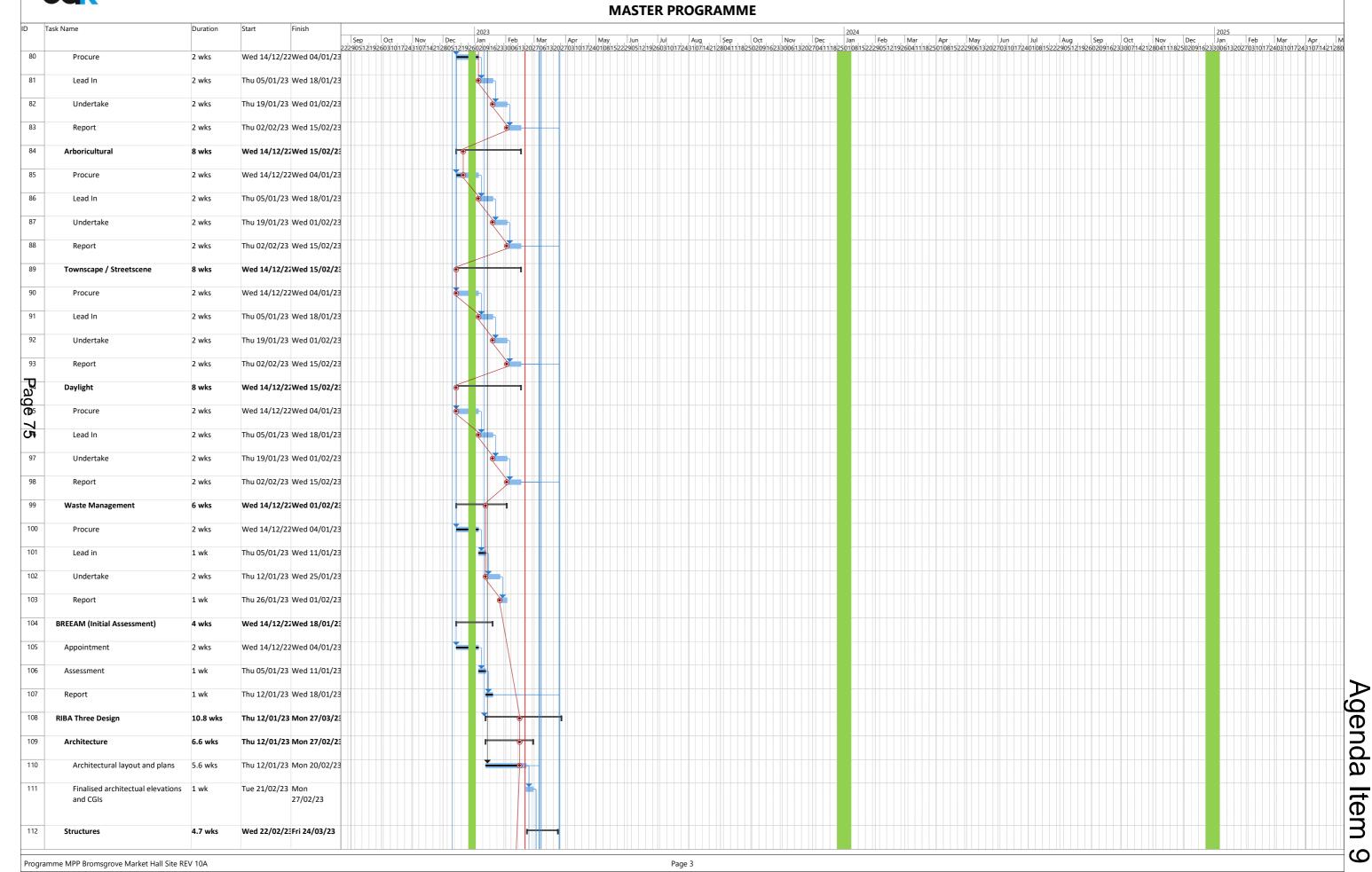






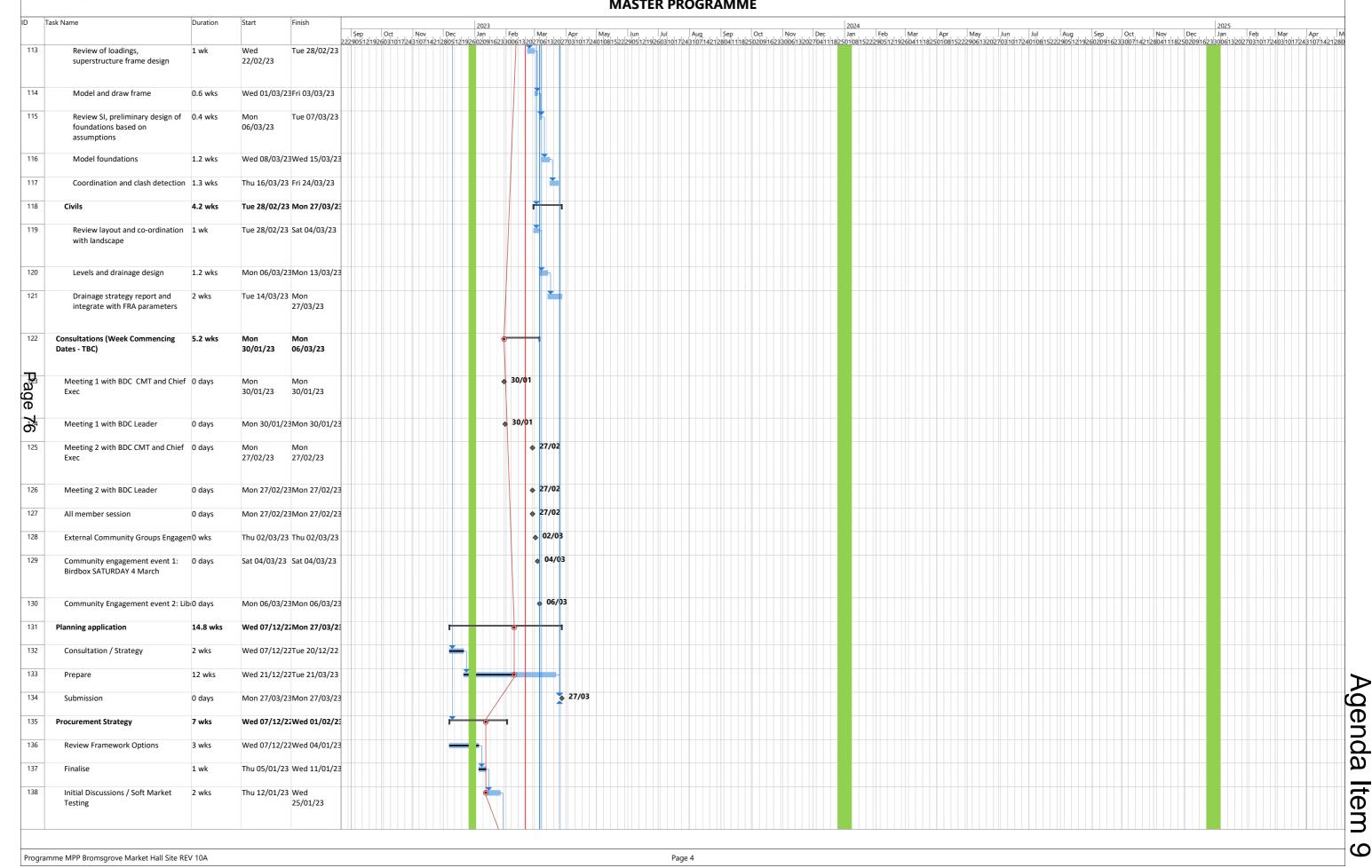






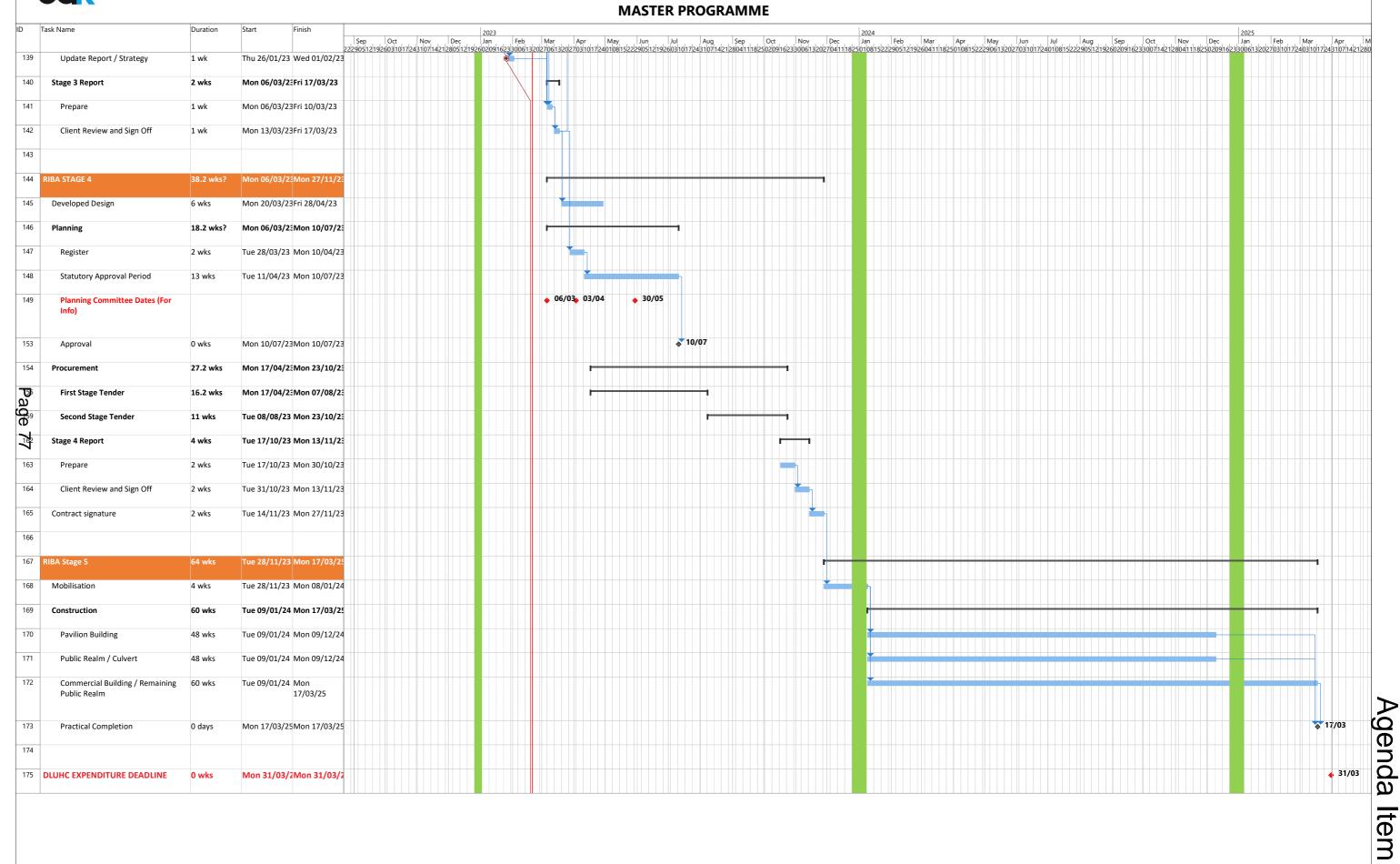




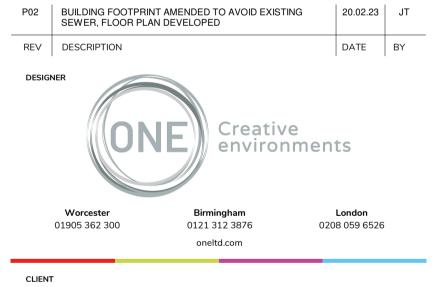








This page is intentionally left blank







PROJECT NUMBER

P1313 PROJECT TITLE

OLD MARKET HALL SITE BROMSGROVE

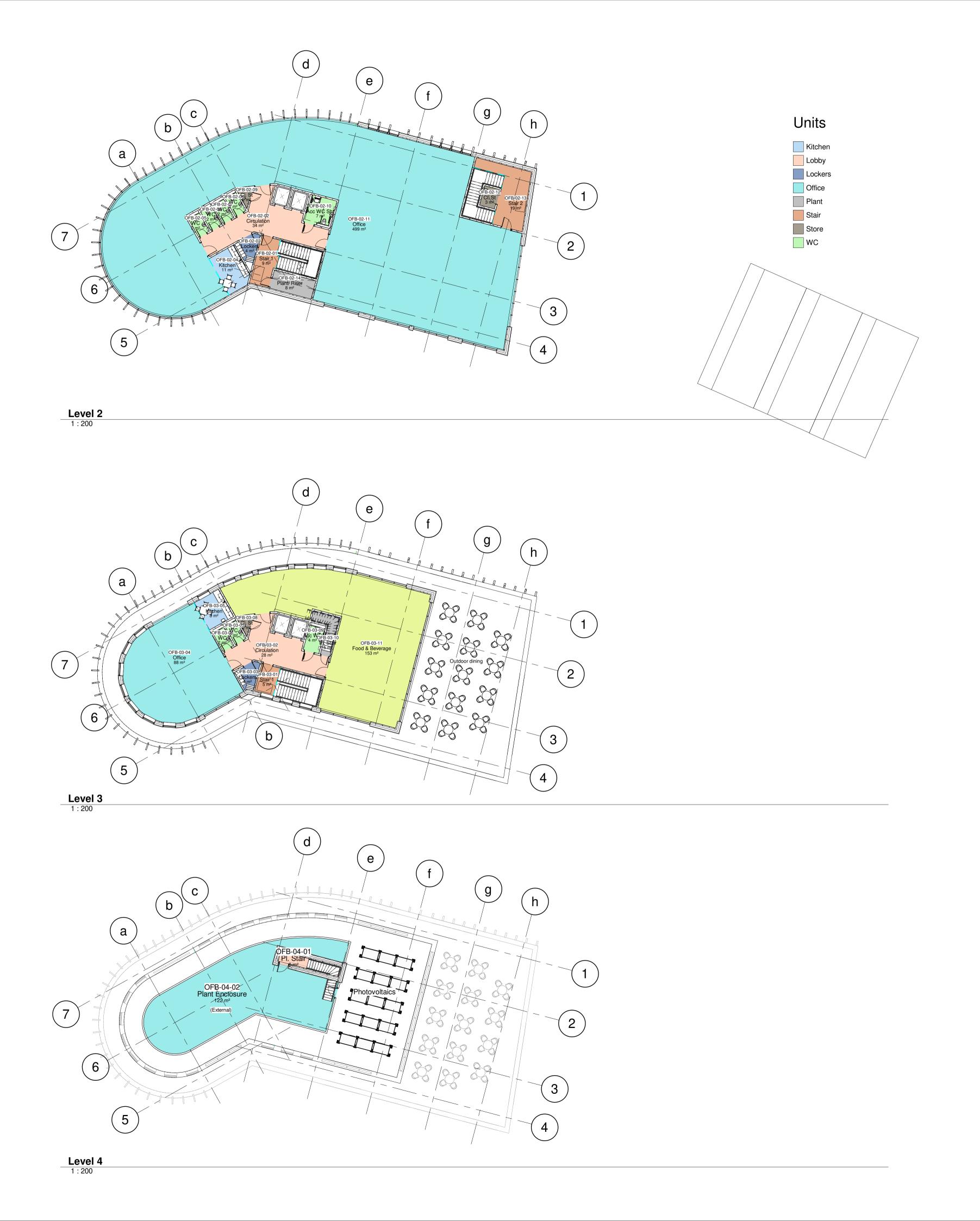
APPROVED FOR ISSUE BY:	POSITION:	DATE:
Mark Martin	Director	20/02/2023
CHECKED BY:	POSITION:	DATE:
Mark Martin	Director	20/02/2023
Becki Smith	Associate	23/01/2023
DRAWN BY:	POSITION:	DATE:

GROUND & FIRST FLOOR PLANS OPTION 1A

DRAWING STATUS S2 - SUITABLE FOR INFORMATION SCALE 1:200

OMH-ONE-OFB-ZZ-DR-A-101A P02





This drawing must not be scaled. All site dimensions must be physically checked on site prior to construction and fabrication.
This drawing must not be reproduced without full written consent of ONE Creative environments.



CLIENT





PROJECT NUMBER

P1313

OLD MARKET HALL SITE BROMSGROVE

DRAWN BY:	POSITION:	DATE:
Becki Smith	Associate	23/01/2023
CHECKED BY:	POSITION:	DATE:
Mark Martin	Director	20/02/2
APPROVED FOR ISSUE BY:	POSITION:	DATE:
Mark Martin	Director	20/02/2

DRAWING TITL

SECOND & THIRD FLOOR PLANS OPTION 1A

DRAWING STATUS
S2 - SUITABLE FOR INFORMATION
SCALE DRAWING SIZE

1:200 A1

DRAWING NUMBER REVISION

OMH-ONE-OFB-ZZ-DR-A-111A P02

© Copyright of ONE Creative environments. No reproduction without written consent from ONE Creative envir



Market Hall Site, Bromsgrove

Board 6: 3D Visuals







Computer generated views facing north, from Waitrose carpark, towards proposed development.

















Market Hall Site, Bromsgrove

Board 5: 3D Visuals







Computer generated views facing south, from High Street, towards proposed development.











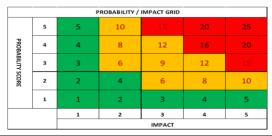










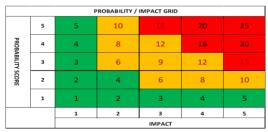




Reference Number	Date Raised	Risk/Issue	Туре	Title	Description	Consequence	Pre-mitigated Impact / 5	Pre-mitigated Likelihood / 5		Mitigation Strategy	Risk Owner - Organisation	Post Mitigated Impac / 5	ct Post Mitigated Likelihood / 5	Post Mitigated Risk Score / 25
RR-025	01/12/2022	Risk	Financial	Cost inflation	Inflation allowance are insufficent and estimated cost rises above available budget	Top up funding will need to be found from other sources OR the scheme scope/ costs will be need to be reduced	o ⁵	4	20	Continue to montior market indicies and updated accordingly	Arcadis	4	4	16
RR-005	07/02/2023	Risk	Surveys and site	Flood risk mitigation	Pavillion building is within flood zone 3	Pavillion building requires further mitigations which will delay programme and increase cost	5	4	20	Flood Risk Assessment being undertaken by JBA, managed by OC. Initial risk assessment will be received before planning application however full modelling will be received after planning application is registered.	One Creative	4	4	16
RR-020 D	26/01/2023	Risk	Planning	Culvert		Rejection of planning application and downgrade of BREEAM status	4	4	16	Existing budget will allow for 50% of the culvert to be naturalised. If more funding is indentified the full length of the culvert car be exposed and planning application will be submitted on this basis		4	4	16
age 87	01/12/2022	Risk	Planning	Planning delay due to capacity shortage	Delays of planning determination due to lack of officer capacity	Planning determination delayed	4	5	20	Early engagement with Head of Planning and wider planning department. Targetting 23 March planning application for determination in 30 May committee meeting.	BDC	4	4	16
RR-034	01/12/2022	Risk	Financial	Fees and surveys cost inflation	Fees and surveys rise to above available budget	Changes in specification may be required reducing burden on professional fees or additional funding will need to be sought	4	4	16	Continue to monitor fees and surveys expenditure. Fees and surveys contingend included in November cost estimate.	cy Arcadis	4	3	12
RR-040	26/01/2023	Risk	Financial	Tenants not identifie for office building	d Tenants cannot be found for commercial building	Financial and reputation impact for the council	4	4	16	NWEDR engaging with potential tenants and scoping requirements	NWedR	4	3	12
RR-043	08/01/2023	Issue	Design	Sewer manhole	Existing Sewer manhole cover has been discovered on proposed main building location	Design changes to avoid building over manhole cover	4	4	16	OC investing if manhole cover is in use an making changes to existing design to ensure it is accessible	d One Creative	4	3	12
RR-012	01/12/2022	Risk	Design	Providing access to the site off existing highways	It accessable parking is provided and/or servicing access needs to be provided from existing highway.	No access for servicing/ emergency vehicles/ accessible parking will dead to objections from statutory	4	3	12	All hard landscaped public realm will be vehicle accessable. Control needs to be considered at later point (barriers etc.)	NWedR	4	3	12
RR-016	01/12/2022	Risk	Statutory bodies	Incoming supplys from statutory authorities	There is insufficent capacity in water, power and gas networks to supply the development		4	3	12	Early engagement with all statutory utilities providers when RIBA 3 desigs are finalised		4	3	12
RR-001	26/01/2023	Risk	Surveys and site	Title constraints	Outstanding covenants within title	n Restrictions on development within redline	4	4	16	Title is currently being reviewed by BDC legal team. RoW is not within the title register or plan.	BDC	3	4	12





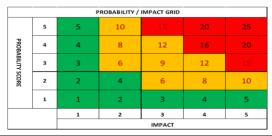




Reference Number	Date Raised	Risk/Issue	Туре	Title	Description	Consequence	Pre-mitigated Impact / 5			Mitigation Strategy	Risk Owner - Organisation	Post Mitigated Impac	ct Post Mitigated Likelihood / 5	Post Mitigated Risk Score / 25
RR-030	01/12/2022	Risk	Construction	Conflict with WCC high street south works	Access and working room is further reduced by adjacent WCC works on high street south	Delays and dependancy on WCC works completing	4	4	16	Identify diversion route and early engagement with WCC	Arcadis / Main contractor	3	4	12
RR-018	01/12/2022	Risk	Planning	Stakeholder engagement	Very limited stakeholder engagement conducted through RIBA 2 and LUF bid	Scheme may be rejected at planning committee or receive political opposition if no substantive engagement takes place before planning application	4	4	16	Stakeholder engagement and consultation will be planned for February-March 2023 in advance of planning application. Monthly meetings with BDC Planning.	One Creative	4	4	16
RR-038	26/01/2023	Risk	Funding	LUF funding profile	Funding is not spent by March 2025 deadline	Funding clawback from DLUHC	4	4	16	Ensure spend profile of LUF funding is defrayed before funding end and spend profile held by DLUHC is up to date	NWedR/Arcadis	s 3	3	9
Page 88	01/12/2022	Risk	Stakeholders	Operator plan and model	No operator has been identified nor is there a plan for how the building will be operated.	Operator proposals may require BDC contributions towards fitout and/or specification changes. If no operator is found BDC will be responsible for maintenance and upkeep of the building	4	4	16	Currently assuming LUF monies will only deliver shell and public realm. BDC to confirm approach to operator model asap	NWedR	3	3	9
RR-019	01/12/2022	Risk	Planning	Site constraints	1/3 of the site is within a Conservation Area and level 3 flood risk zone. Current location of annex.	This will restrict permissible development and may lead to delays in gaining planning permission	3	4	12	BDC Planning officer being allocated to the project to provide early guidance. Mitigations will need to be made in the design to manage flood risk.	One Creative	3	3	9
RR-035	01/12/2022	Risk	Financial	Market viability of current configuration	Currently minimal evidence base for configuration. No operators or partners identified	If building is unoccupied BDC will be responsible for upkeep costs, potential funding clawback and reputational damage	4	4	16	NWedR are leading production of an Operational strategy. Bruton Knowles have completed a viability appraisal of the current scheme. Draft reports are positive with a residual land value of £3.868m	Arcadis	3	3	9
RR-041	26/01/2023	Risk	Stakeholders	Under use of the Pavillion building	Programme of events not fully developed for the pavillion building and asset is underutilised	Reputational and financial risk ot the council	3	4	12	BDC lesuire and events team attending monthly project team meetings. NWedR and TC manager devloping operation strategy for Pavillion	NWedR	3	3	9
RR-032	01/12/2022	Risk	Construction	Supply chain delays	Materials delayed arriving to site due to supply chain issues. (CLT paticularly)	Additional cost and time delays	3	3	9	Early engagement with supply chain via main contractor	Arcadis	3	3	9
RR-010	01/12/2022	Risk	Design	S.278 Highways works	Incorporation of highways works up to back of curb.	Objection froms highways statutory authorities	3	3	9	Early engagement with WCC highways, WCC rep added to Project Team meeting	One Creative	3	3	_
RR-011	01/12/2022	Risk	Design	Integration of High Street South Works	Co-ordination of High street south works led by WCC, also using LUF funding	Poor quality appearance of incogruent finishes or specifications	4	3	12	Early engagement with WCC highways, WCC rep added to Project Team meeting	Arcadis	3	3	9
RR-007	01/12/2022	Risk	Surveys and site	Right of way through the site	The project team have been advised there is a right of way through the site	This will restrict where developmen can take place, require a temporary stopping up order and/ permanent diversion of the right of way		3	9	Arcadis are in contact with Jo Chambers (BDC) who has shared the location of the right of way. This will be confirmed with WCC and incorporated into the design, A temporary stopping notice will be applied for with WCC	Arcadis	2	3	6





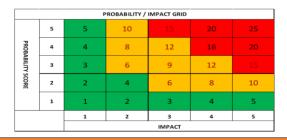




Reference Number	Date Raised	Risk/Issue	Туре	Title	Description	Consequence	Pre-mitigated Impact / 5	Pre-mitigated Likelihood / 5		Mitigation Strategy	Risk Owner - Organisation	Post Mitigated Impact	Post Mitigated Likelihood / 5	Post Mitigated Risk Score / 25
RR-015	01/12/2022	Issue	Design	Culvert restricts developable area	Opening culvert will require redmediation measures to water course and potential for required wayleave	Public realm designs drastically reduced and potentally size of building	4	3	12	Early engagement with North Worcestershire Water Authority who can enforce landowners responsibility to leave culvert open. However BDC is ultimatley responsible for Culvert. consideration		2	3	6
RR-026	01/12/2022	Risk	Construction	Health and saftey on site	Health and saftey incidents on site	Harm to site operatives, liability of client to ensure H&S on site.	4	3		H&S strategy to be developed by Principal Designer and Main contractor and agreed by project team	Arcadis/ Main contractor	3	2	6
RR-027	01/12/2022	Risk	Construction	Health and saftey of public	Indicidents involving members of the public adjacent to site	Harm or injury to members of public, liability of client and contractors	4	3		H&S strategy to be developed by Principal Designer and Main contractor and agreed by project team	Arcadis/ Main contractor	3	2	6
Pa 8R-029 G	01/12/2022	Risk	Construction	Constrained site	Lack of space for welfare facilities, deliveries, deliveries, equiptment etc.	Site operation is restricted, delays	3	3	9	Working area to be considered in RIBA stage three and defined in more detail at RIBA stage four.	One Creative/ Arcadis	3	2	6
© RR-033 ©	01/12/2022	Risk	Construction	Sub-contractor insolvency	Sub-contractor become insolvent due to challengeing economic conditions	Cost and time delays caused by sourcing new sub-contractors	3	4		Assessing sub-contractor financials through contractor. Ensuring main contractor is paying sub-contractors promptly, to be assessed through quality criteria and incentivised through contract.	Arcadis	2	3	6
RR-036	26/01/2023	Risk	Financial	BDC PWLB funding application is delayed	Delay to match funding application	Delay to programme as funding application is made	4	3	12	Early engagement with BDC and regular updates received	BDC	3	2	6
RR-042	26/01/2023	Risk	Occupation and use	Viability and configuration of F&B uses	F&B provision needs to be of appropriate size and conguration to attract quality vendors	F&B space is unlet, loss of income	3	4	12	Early market engagement with local vendors and ensure size is suffcient	NWedR	3	2	6
R-004	01/12/2022	Risk	Surveys and site	Archealogy during construciton	Damage to archeaolgically signficant land during construciton	Loss of archealogical importance	3	4	12	Heritage survey has been received and will be reviewed by OC	One Creative	3	2	6
R-002	01/12/2022	Risk	Surveys and site	Ecology	Potential for disruption to wildlife and ecology including Water vowls	Planning objections	3	2	6	Initial ecology survey has not identified risks to water vowls. This report to be shared with BDC Planning colleagues to confirm no risk to wildlife.	NWedR	2	2	4
RR-006	01/12/2022	Risk	Design	Below ground obstructions and contamination	Any issues arising from SI, potential for remaining foundations from previous uses (before Birdbox)	Additional cost or delay caused by remeidation and/or higher quality pilling	3	3	9	Invasive site investigation to be completed in February and inform a Remediation Strategy and Validation Report at planning stage	Arcadis	2	2	4
RR-009	01/12/2022	Risk	Design	User/ stakeholder changes	Changes requested by users and stakeholders beyond the project brief	Programme delays/ cost overruns	3	2	6	Clear goverance process, close/ cordinated cost and design management. Early stakeholder engagement, corindated by Project Team meeting		2	2	4
RR-017	01/12/2022	Risk	Design	Secure by design - ASB and public saftey	Design is not safe and secure in terms of rencouraging ASB and hostile vehicles/ terrorism threats	Potential for future security incident and ASB in operation	ts 3	2	6	Risk assessment to be conducted with agreed RIBA III designs. Community saftey team now included in Project Team meetings	One Creative	2	2	4









Reference Number	Date Raised	Risk/Issue	Туре	Title	Description	Consequence	Pre-mitigated Impact / 5	Pre-mitigated Likelihood / 5		Mitigation Strategy	Risk Owner - Organisation	Post Mitigated Impact / 5	Post Mitigated Likelihood / 5	Post Mitigated Risk Score / 25
RR-023	01/12/2022	Risk	Procurement	Contractor interest	No contractors bid for the opportunity	No contractor to complete the work. Delay to conduct more SME	4	2	8	Soft market engagement and selection of framework enough contractors	Arcadis	4	1	4
RR-031	01/12/2022	Risk	Construction	Delays associated with diversion of footpath		Public saftey comprimised while following diversion. Cost associated with diversion measures	4	3	12	Ensure appropoaite signage and barriers are place during construction	Arcadis / Main contractor	2	2	4
RR-024	01/12/2022	Risk	Procurement	High framework fees	Unnecesscary additional costs incurred by using uncompetitive framework option	Additional cost	3	2	6	Framework is the most time- efficent route to market. Framework fees will be identified before selecting final framework.	Arcadis	2	2	4
RR-008	26/01/2023	Issue	Design	Lack of parking	Design is currently 100% car- free	Queries by Stat consultees Highways and Planning. Potential for planning refusal	4	2	8	Accessable travel plan, Early engagement with WCC highways dept.	One Creative	3	1	3
9 RR-037	01/12/2022	Risk	Funding	LUF funding requirements	LUF funding requirements and outputs/ outcomes stipulate design outcomes including sq. m uses. Building designs may not meet funding requirements	Funding clawback	4	2	8	Arcadis/NWedR and DLHUC to jointly monitor outputs with DLHUC monitoring requirements and ensure designs are in- line with project brief	NWedR/Arcadis	3	1	3
RR-003	01/12/2022	Risk	Surveys and site	Archeaology protection during surveys	Potential archealogical importance within the site has been identified through THI work. This may be damaged during invasive surveys	archaalagical importance	3	2	6	Heritage survey has been received and wil be reviewed by OC	One Creative	2	1	2
RR-013	01/12/2022	Risk	Design	Right to light	Residential apartments behind Shimla peppers will be impacted and assesed through planning submission	Potential planning rejection	2	2	4	Daylight assessment will be undertaken prior to planning	One Creative	2	1	2
RR-028	01/12/2022	Risk	Construction	Oversailing rights and cranes on site	d Ensure required oversailing rights are in place over neighbouring properties	Neighbouring properties rights are infringed	2	2	4	To be identified in information profivded to contractor and in contractor methodology	Arcadis	2	1	2 0
RR-021	01/12/2022	Risk	Planning	Urban design review by LA	BDC requires urban design review by an independent firm.	Negative comments from appointed urban design reviewer	2	1	2	Early investigation of urban design review	One Creative	1	1	1 2

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

